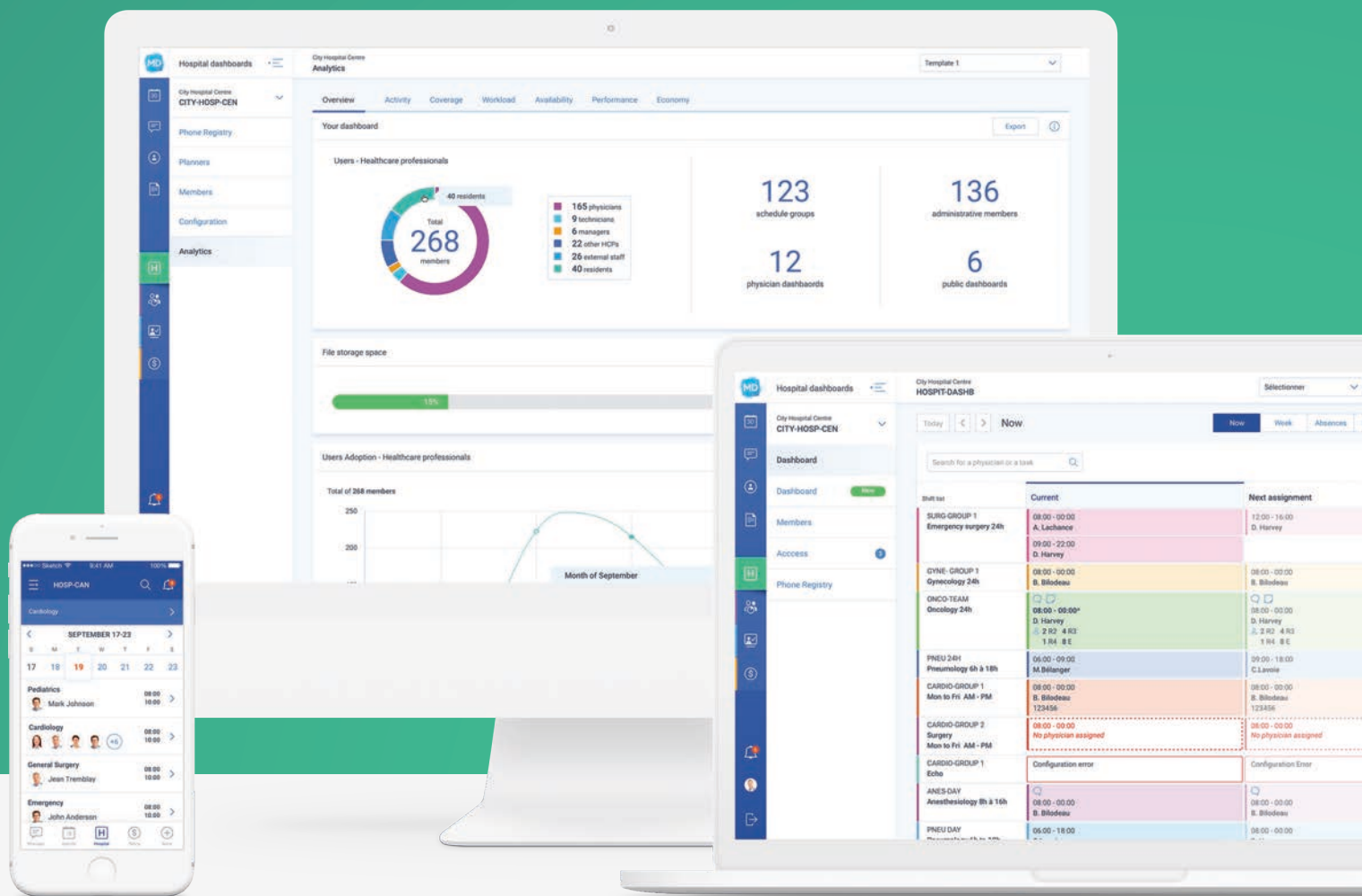


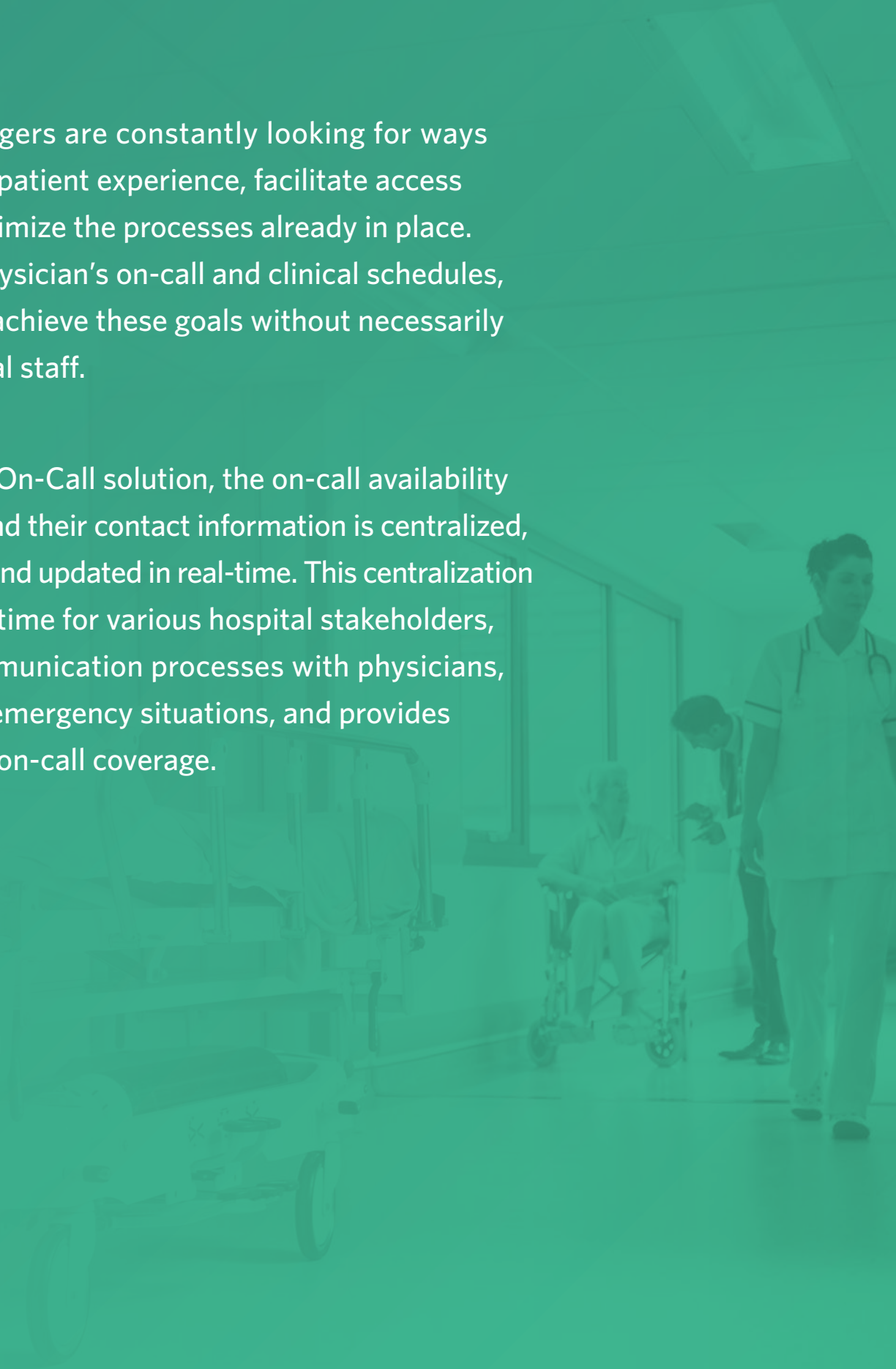
Take Advantage of a Centralized On-Call List Updated in Real Time



Used by 40,000 physicians and health professionals
in more than 200 health facilities

Hospital managers are constantly looking for ways to improve the patient experience, facilitate access to care and optimize the processes already in place. By digitizing physician's on-call and clinical schedules, managers can achieve these goals without necessarily hiring additional staff.

With the Petal On-Call solution, the on-call availability of physicians and their contact information is centralized, easy to access and updated in real-time. This centralization saves valuable time for various hospital stakeholders, simplifies communication processes with physicians, particularly in emergency situations, and provides an overview of on-call coverage.



The Petal On-Call Solution

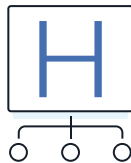
Designed in collaboration with physicians and health managers, Petal On-Call is a proven cloud-based solution that digitizes and centralizes on-call and clinical physician schedules for all the departments in a hospital.

From a single, easy-to-access on-call list, authorized personnel have a real time view of the availability of on-call shifts for all medical services. This centralization considerably reduces communication times between the various stakeholders involved by making it possible to quickly identify the available on-call physicians.

In addition to standardizing physician schedules and processes for managing on-call schedules within a health facility, Petal On-Call allows hospitals to ensure full on-call coverage at all times, which inevitably improves patient management, thus patient care.

PetalOn-Call

Hospital Dashboard



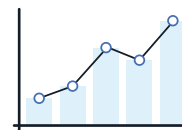
Automatically Centralize On-Call and Clinical Physician Schedules



Distribute an Up-To-Date and Easily Accessible On-Call List



Quickly Identify Available On-Call Physicians

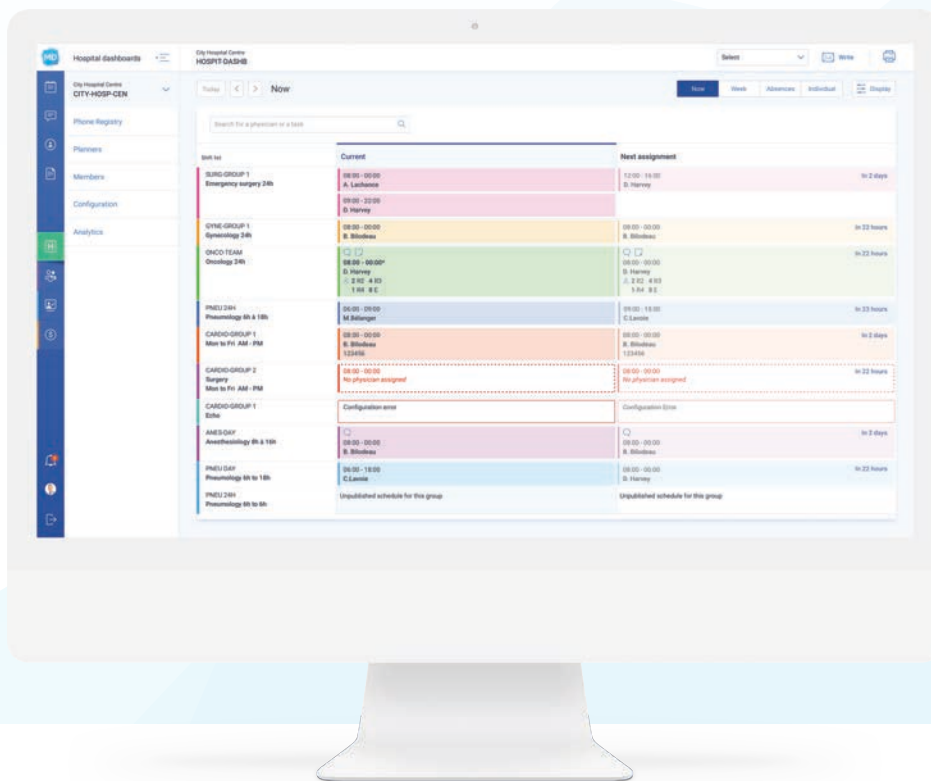


Access Key Data via Analytical Dashboards

Automatically Centralize On-Call and Clinical Physician Schedules

The system aggregates the on-call and clinical schedules for physicians of all the medical services to automatically generate a centralized and easily accessible on-call list, which is available from any smart device. On-call shifts and clinical schedules are entered directly into the Web platform by physicians or administrative staff, which avoids the need to disseminate information via different media.

Authorized staff then have a centralized, real-time view of on-call availabilities for all medical departments, based on the access rights assigned to each member.



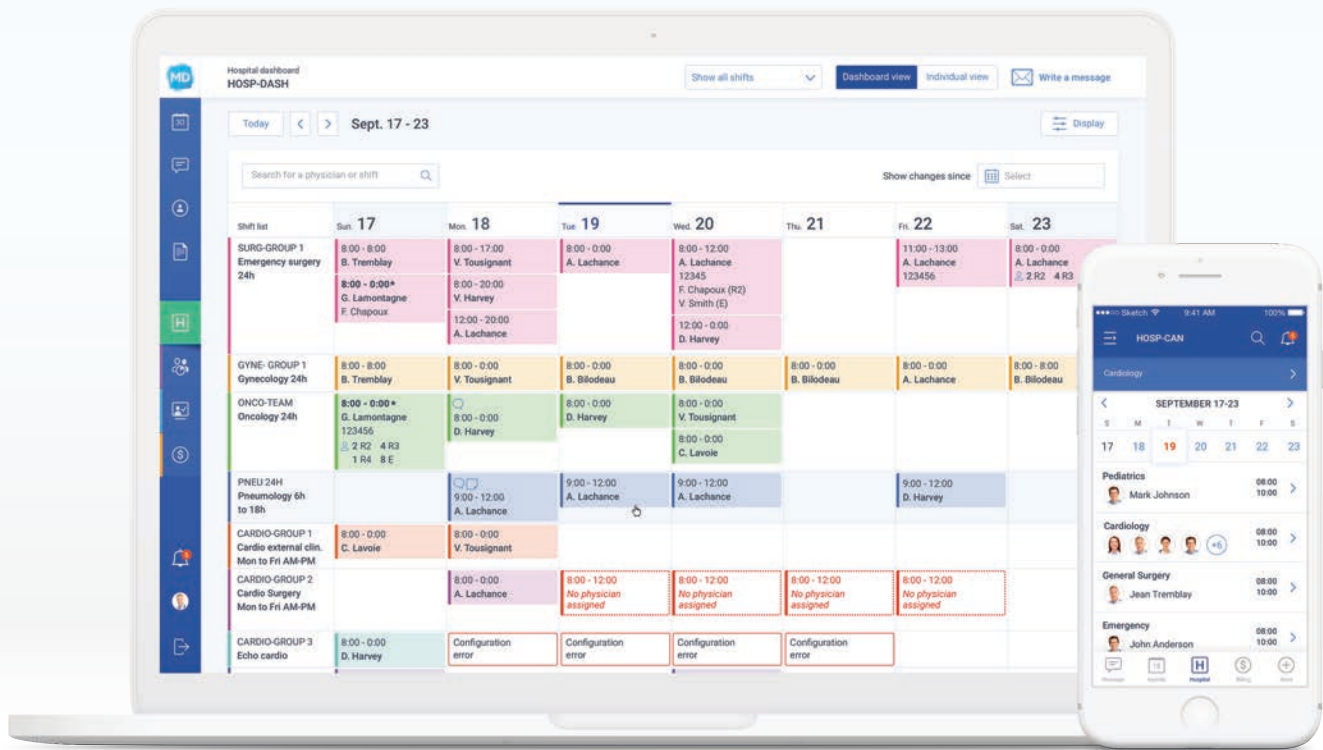
Key Features

- Automatic creation of the on-call list from the schedules entered into the PetalMD Web platform
- Access to on-call and clinical schedules for all medical services from any smart device
- Centralized view of on-call and clinical schedules for the entire hospital with a customizable display

Benefits

- Significant time savings for physicians and administrative staff
- Hospital-wide standardization of scheduling formats for on-call and clinical schedules
- Reduced risk of errors related to the manual retranscription of information on different media

Distribute an Up-To-Date and Easily Accessible On-Call List



Management, physicians and administrative staff have access to the on-call list from their mobile devices or computer, with a display adapted to their role in the hospital. The manual distribution of the on-call list to all stakeholders is therefore no longer necessary.

On-call schedule changes are instantly displayed in the centralized on-call list, providing up-to-date information to all hospital staff. It is therefore no longer necessary for staff to transcribe information about schedule changes on multiple media.

Key Features

- Automatic broadcast of the on-call list to physicians, nurses and administrative staff
- Real-time synchronization of schedule changes with the on-call list
- Possibility for physicians to autonomously exchange on-call shifts, without the necessity of a manager intervening
- Manual adjustments to the on-call list by authorized personnel
- Configuration of access rights, permissions and information display

Benefits

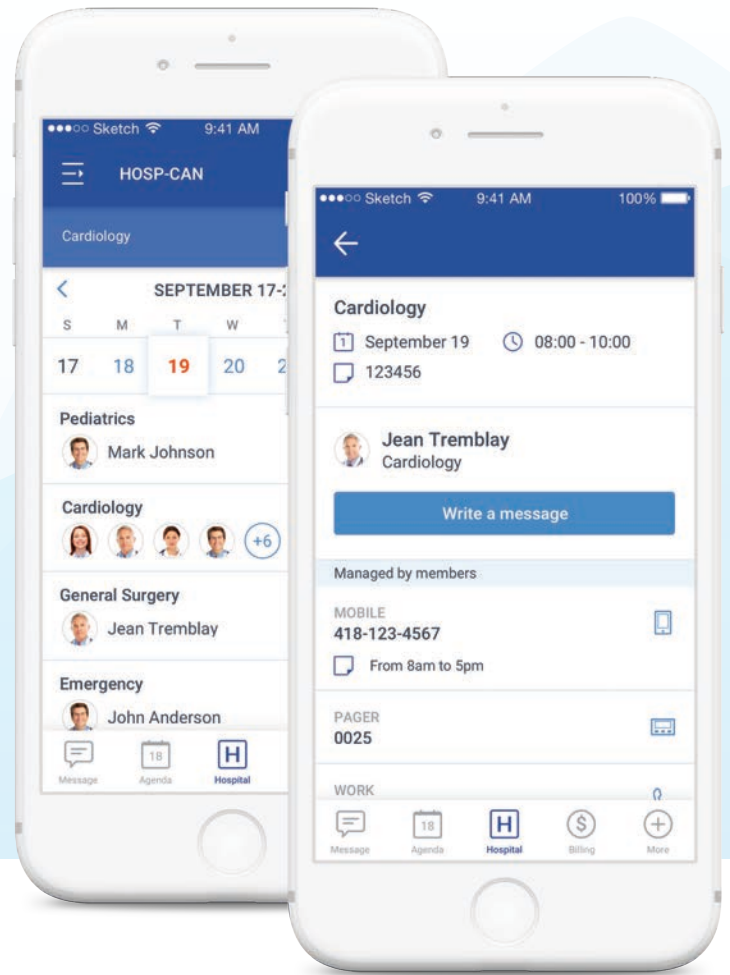
- Significant reduction in the risk of oversights or mistakes during on-call shift changes
- Time saved each time a change is made to a schedule
- Simplification of communication processes and on-call management
- Greater autonomy for physicians during shift exchanges



Quickly Identify Available On-Call Physicians

From the centralized on-call list, authorized responders can easily identify on-call physicians based on their specialization or schedule, allowing them to quickly communicate with the right physician(s) and avoid communication errors. This reduces communication times between users and is particularly critical in emergency situations, where every minute counts.

It is also easy to see which physicians are available as replacements and to communicate with them quickly, without having to go through multiple intermediaries.



Key Features

- Classification of on-call physicians by specialty
- Access to the on-call list at any time via the Web platform and mobile application
- Centralized management of the telephone directory and contact details of physicians

Benefits

- Faster patient management in emergency situations by reducing communication delays
- Independent and autonomous access to the list of on-call physicians for all authorized personnel, without having to go through an intermediary
- Quick identification of scheduled on-call physicians, regardless of the medical department

Access Key Data via Analytical Dashboards

With Petal On-Call, managers have access to vital data in the form of analytical dashboards and statistical reports, which can help them when making strategic decisions. Used judiciously, this data can be valuable in adjusting a hospital's medical services to improve the patient experience, for example by reducing the time dedicated to patient management in an emergency situation.

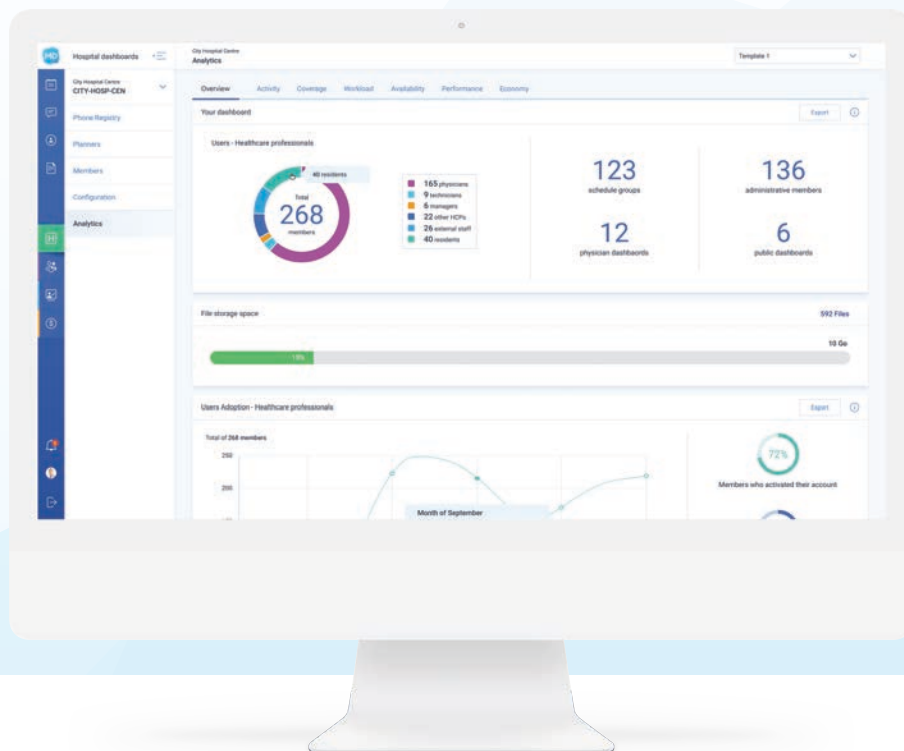
In addition, analytical dashboards make it easy to identify which medical services have already transmitted their on-call schedules and those who have not yet transmitted their schedules.

Key Features

- Analytical dashboards and customizable statistical reports
- Overview of the number of covered and uncovered on-call tasks by different medical departments with coverage requirements.
- Portrait of the number of health professionals and group schedules using the PetalMD platform

Benefits

- Access to key and reliable data on hospital performance for strategic decision making
- Assurance of providing optimal coverage at all times



Available Data

Overview

Number of schedule groups and users sorted by account type, user adoption rate, comparative portrait of on-call and clinical shifts, etc.

Activities

Number of schedule changes, active members, absence requests, etc.

Coverage

Overview of coverage for on-call and clinical shifts.

Workload

Number of on-call and clinical shifts.

Availability

Days of attendance and availability of physicians for clinical tasks.

Performance

Planning performance (overview, tracking and analysis of scheduling timelines).



Configuring Access Rights to the On-Call List

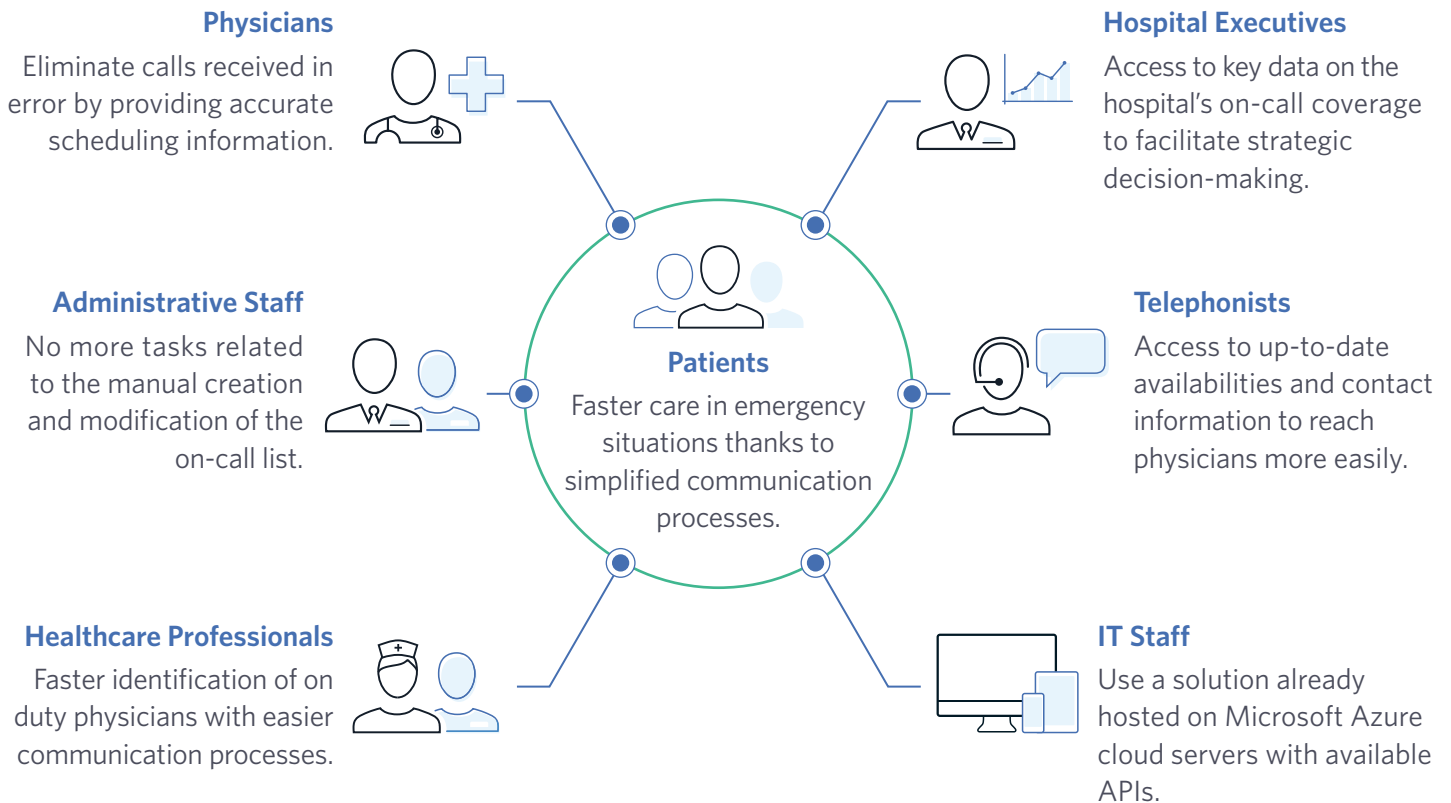
The access rights of each user registered in Petal On-Call are customizable, taking into account the reality of each hospital. Regardless of the type of account (manager, physician, nurse, phone operator, etc.), it is possible to assign specific access rights to each user (full or partial editing rights, read-only, etc.).

Example Distribution of Access Rights

	Nurses	Physicians	Phone Operators	DMA and Managers
Overview of physicians' on-call and clinical schedules	✓	✓	✓	✓
Access to the contact information for physicians registered on the on-call schedule		✓	✓	✓
Access to the telephone directory of all physicians			✓	✓
Modification capability for on-call and clinical schedules			✓	✓
Tracking the history of schedule changes			✓	✓
Access to key data via analytical dashboards and statistical reports				✓

Read-Only Access	Shift Exchanges Between Physicians
The read-only access allows for the display of on-call schedules on one or more computer screens within the facility, so that all hospital staff can view them. This type of access right does not require an individual account. It is associated with an IP address.	From their group schedules, physicians can exchange on-call shifts independently, without necessarily having to go through a manager or phone operator.

Key Benefits of Petal On-Call

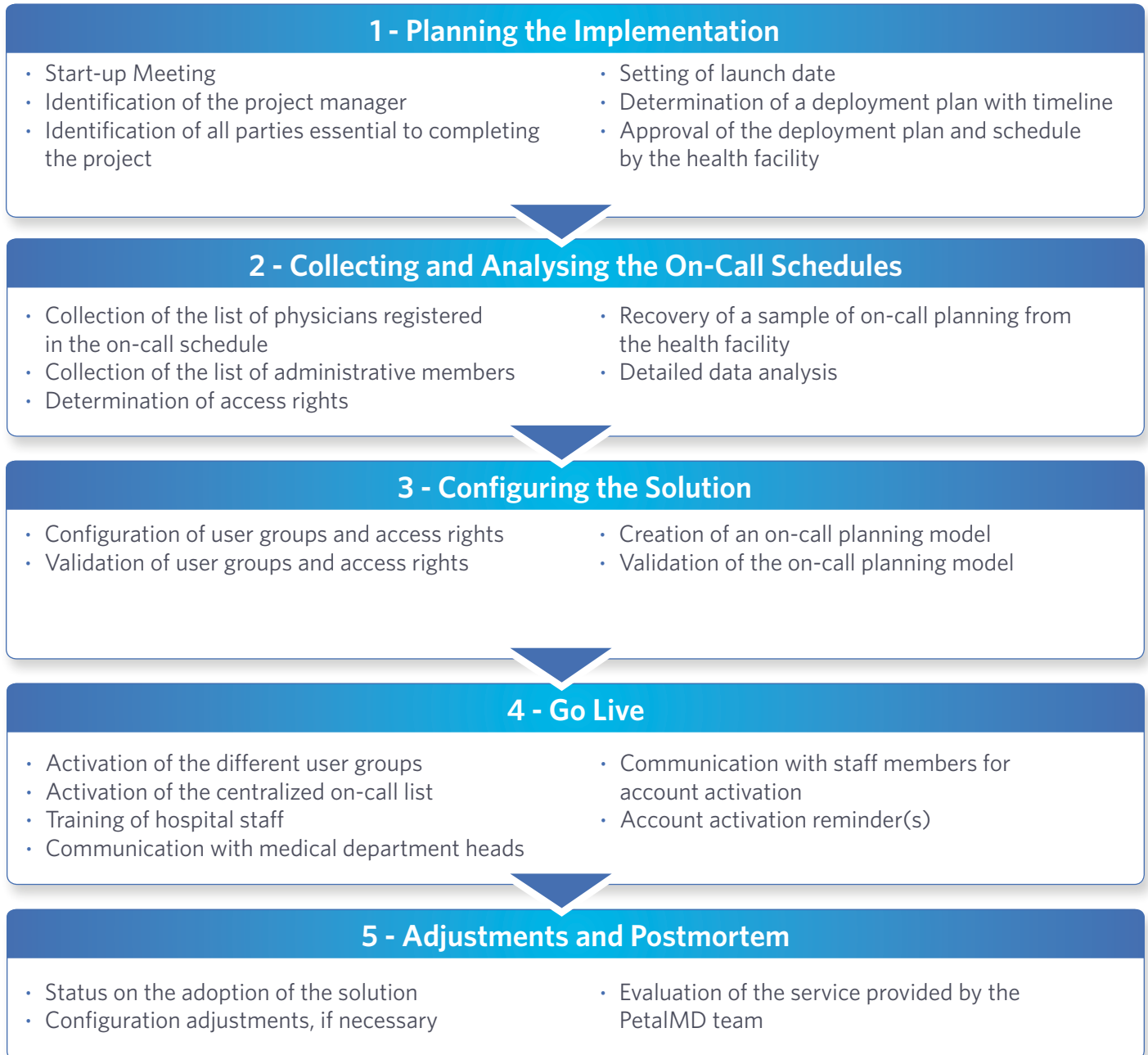


Overall Benefits for the Entire Hospital

- Quick identification of which on-call physician(s) to contact
- Assurance of providing optimal coverage at all times
- Reduction of operational costs related to the management of on-call and clinical schedules
- Elimination of the risk of communication errors during on-call changes
- Significant time savings by simplifying and standardizing processes for all stakeholders

Deployment Procedure

The PetalMD team offers a personalized support plan that takes into account the reality of each hospital for the deployment of the Petal On-Call solution.



“The implementation took place in less than a month and without training for 95% of the users. Although a session was organized to reassure staff who were less comfortable with smartphones. Currently, more than 99% of physicians are satisfied.”

Patrick Clares, Project Manager – Human Resources Information System, Centre hospitalier Le Vinatier (France)

Testimonials from Satisfied Users

"Before, CHC was managing its on-calls manually. There were as many on-call lists and management processes as there were specialties in our hospital network. We were looking for an IT solution in order to:

- Ensure the accuracy of the information in the on-call lists circulating in the establishment*
- Limit untimely calls to physicians who were not on-call*
- Eliminate the paper management of on-call schedules lists*
- Standardize on-call management practices and procedures*
- Ensure patient safety.*

That's when we discovered the solution developed by PetalMD."

Julien Piérard, Project Coordinator for the Medical Management Team, CHC Care Network (Belgium)

"It's really easy for me to see which physician is on-call and to access the contact information of my colleagues. Everything is accessible from my phone and up-to-date."

Physician, Grand River Hospital (Ontario, Canada)

"We see that the application was developed by considering the daily operating mode of doctors: the users find it intuitive and do what they have to do without difficulty. The same goes for the solution's administrative managers, who have quickly become autonomous with the tool, particularly when it comes to generating analytical tables, and informing or constraining on-call duty personnel."

Florence Grellet, Director of Medical Affairs and Research, Centre hospitalier Le Vinatier (France)

"Many physicians adopted the tool very quickly. We saw them switching their on-call shifts as soon as the tool was made available and we noted that, since the deployment, the risk of on-call failure has greatly diminished."

Sébastien Barthélémy, Director of IT Services, Centre hospitalier Le Vinatier (France)



6 Reasons to Choose a PetalMD Solution

1. User Experience Adapted to the Realities of the Health Sector

The interface and functionalities of every solution developed by PetalMD are designed in collaboration with physicians, as well as hospital and medical clinic managers to effectively address their daily challenges.

2. High Standards of Information Security

All PetalMD solutions are hosted on cloud servers across Canada, including Microsoft Azure, ensuring data security at the highest available standards.

3. High-Level Expertise

The PetalMD team is composed of specialized medico-administrative technology advisors who are knowledgeable about the healthcare environment and the challenges that lie ahead.

4. Avant-Garde Solutions That Take Advantage of the Latest Technologies

PetalMD ensures the use of cutting-edge technologies to create high performance, innovative and easy-to-use solutions that are constantly improving.

5. Turnkey Service

Our team is responsible for configuring, deploying, and customizing the PetalMD solution to best meet your specific needs.

6. Outstanding Post-Implementation Technical Support

Once the deployment is completed, PetalMD users have access to quick technical support online and over the phone. An online Help Center is also available at all times.

Cutting-Edge Solutions Offered by PetalMD

PetalMD stands out in the digital health marketplace for its comprehensive suite of complementary Web productivity solutions designed to maximize the efficiency of healthcare facilities, simplify the day-to-day lives of physicians and facilitate access to healthcare.

PetalScheduling

Schedule Management for Physicians

Maximizes physicians' schedules by reducing the time needed to create and manage it by up to 80%.

PetalOn-Call

Hospital Dashboard

Centralizes physicians' schedules to automatically generate and distribute up-to-date on-call schedules.

PetalMessage

Secure Messaging for Healthcare

Secures processes for communications and the exchange of confidential documents at the health facility level.

PetalBooking

Appointment Management System

Improves access to healthcare by optimizing the management of patient appointments in medical clinics.

Xacte

Medical Billing

Simplifies medical billing with the RAMQ and prevents billing errors that could lead to payment refusals.

For more information, contact a specialized advisor at 1-888-949-8601, Ext. 5 or visit petalmd.com.

Discover Petal On-Call with a Custom Demo

See the features of Petal On-Call in action and be able to ask your questions to one of our specialized advisors. This will allow you to better understand how these productivity tools fit the reality and special characteristics of your health facility.

Call us at 1-888-949-8601 to request a demonstration!



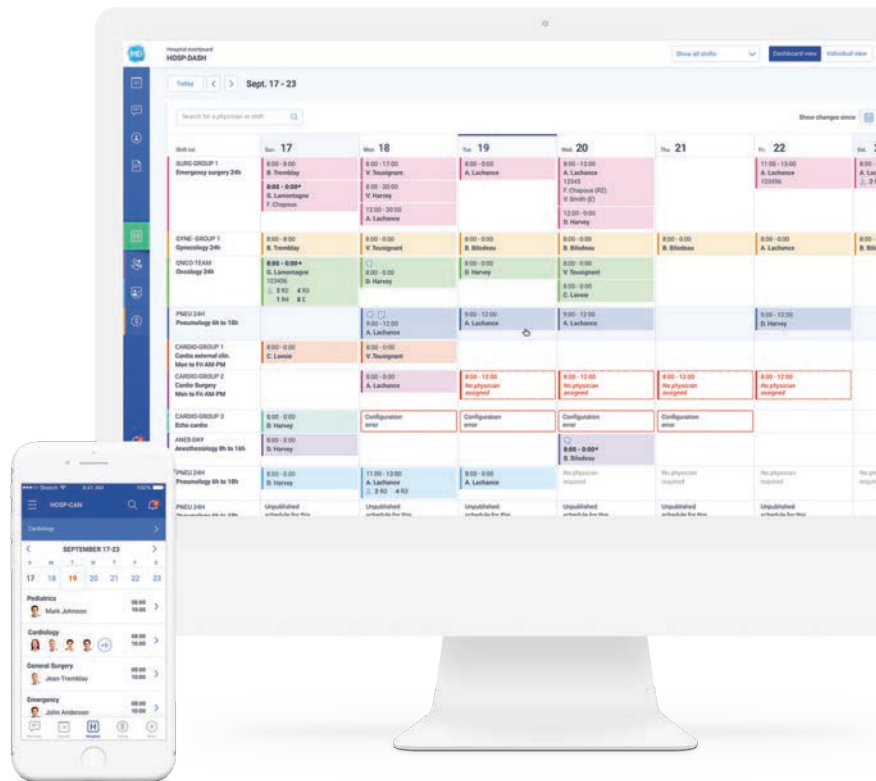
40,000
Healthcare
Professionals



1,400
Hospital
Departments



200
Health
Facilities



A Canadian leader in the digital health sector, PetalMD develops innovative Web solutions to simplify the daily tasks of physicians, improve the efficiency of health facilities and facilitate healthcare access.

For more information, contact a specialized advisor at 1-888-949-8601.

petalmd.com

