Petal Booking

Appointment Management System

Improve Access to Health Care and Save Valuable Time

A proven solution that manages more than 800,000 patient appointments annually.

With its online portal and centralized appointment management platform, Petal Booking synchronizes with the most used EMRs to automate multiple administrative tasks, provide key performance indicators for clinics and improve the patient's experience.

Optimize Your Medical Clinic's Efficiency for Everyone

Medical Directors
Analyze and measure effectively the performance of your medical clinic with comprehensive analytical dashboards and statistical reports that act as performance indicators to optimize your patient appointment management.

Physicians
Reduce the number of no-shows with automated appointment reminders and confirmation requests. Any cancellation instantly makes the time slot available for other patients, allowing you to effectively optimize your time and effort.

Administrative Staff
Continue to work from the appointment management system already in use at your facility and spend more time with patients on-site by eliminating multiple tasks related to retransmitting information and phone calls.

Manage Patient Appointments Efficiently

A proven solution that improves
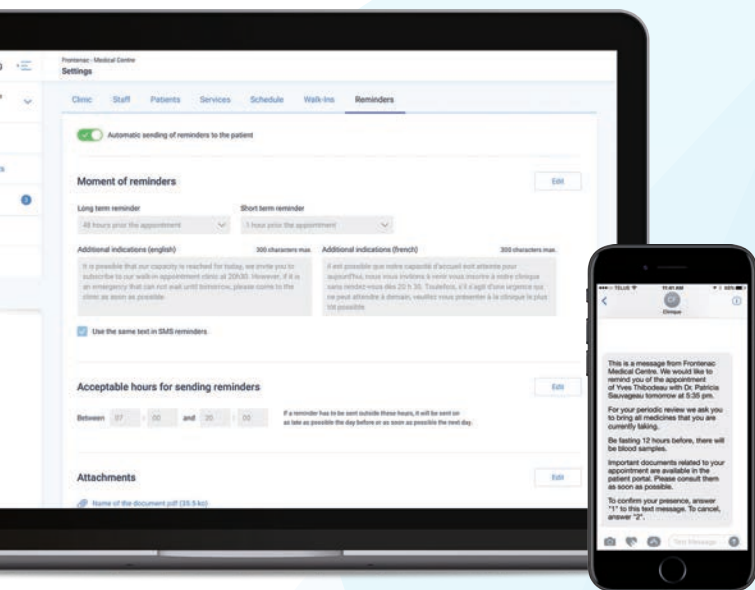the performance of your medical clinic

Online Appointment Booking Portal

Maximize access to time slots by offering your patients the ability to book an appointment online at any time. This reduces phone calls and saves time spent registering appointments manually, as the online appointments will instantly be recorded in the EMR of your clinic.
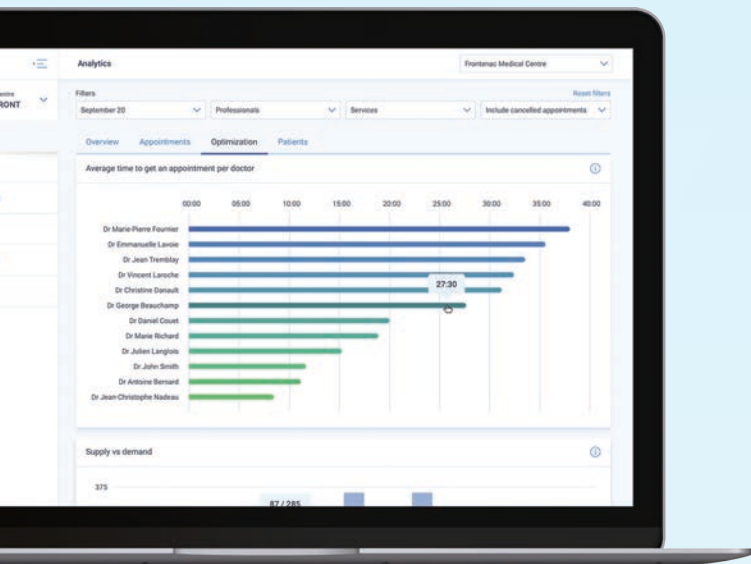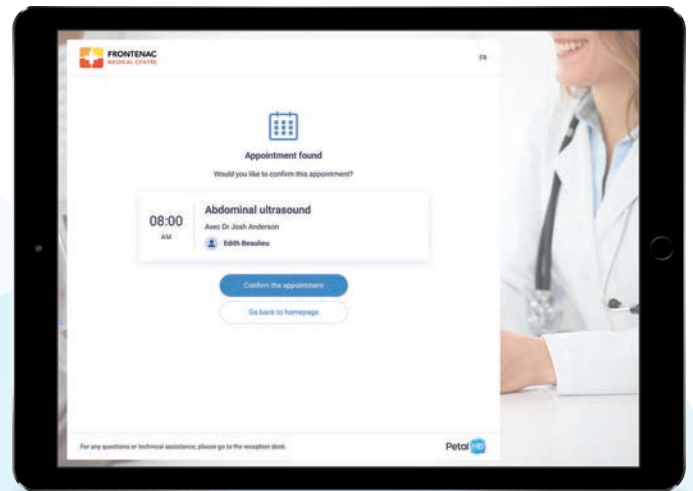
Automated Appointment Reminders

By sending automated reminders and confirmation requests to each of your patients, you will completely eliminate one of the most tedious tasks associated with managing appointments. This saves valuable time by reducing the volume of telephone reminders and you'll increase your attendance rate, reducing financial losses linked to patient no-shows.

Self-Service Check-in Kiosk

Reduce traffic at the reception desk of your clinic by allowing your patients to report their arrival independently, quickly and conveniently. The self-service check-in kiosk frees up the workload of your administrative team, helps to improve the patient experience, and increases the speed at which requests are processed.

Analytical Dashboards

Get an overall picture of your clinic's performance, enabling you to make informed decisions based on key data such as: patient wait times, peak demand times, most used appointment channels, the number of appointments processed, unfulfilled time slots, excessive demand requests and many other details.

Synchronization with EMRs

Petal Booking seamlessly integrates with the most widely used EMRs on the market today to centralize the management of all patient appointment booking channels like: the telephonist, automated phone line, online portal, external portals, etc. This concentrates all your appointments in one place and avoids double bookings, while allowing staff to work from their familiar, existing EMR.

KINLOGIX   OMNIMED   Softinfo   PS SUITE   MED ACCESS

Satisfied Users

"We are extremely proud to collaborate with PetalMD. The implementation of the online appointment system at our clinic is a success that exceeds our expectations. It is an effective solution appreciated by both our physicians and patients."
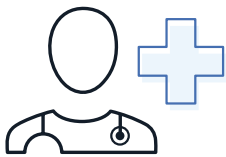
- Assistant Director, Saint-Louis Medical Clinic, FMG (super-clinic)

"Petal Booking didn't entail any additional administrative tasks or require me to learn a new interface. It's totally transparent. I mostly hear about it from my patients, who are clearly satisfied with the online portal and service."

- Physician, Saint-Louis Medical Clinic, FMG (super-clinic)

"In less than a month, we saw a reduction of more than 90% of the number of people waiting outside our clinic each morning, which has meant a more manageable workload for our reception staff, particularly at peak hours."

- Assistant Director, Laval Medical Centre, FMG (super-clinic)

40,000
Healthcare Professionals

1.8 M
Patients

545,000
Reminders/Year

Petal MD

Canada's leader in digital health, PetalMD develops innovative web-based solutions to simplify physicians' daily lives and improve the efficiency of health care facilities.

For more information, contact a specialized consultant at 1-888-949-8601.

petalmd.com

Download on the App Store

GET IT ON Google Play