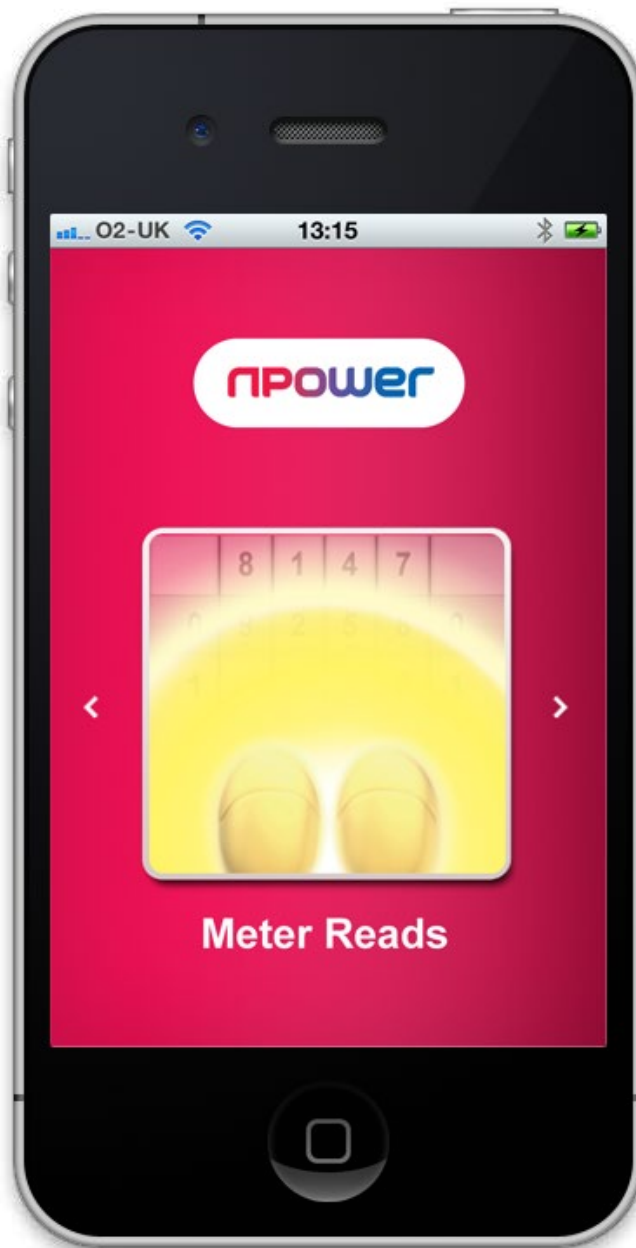


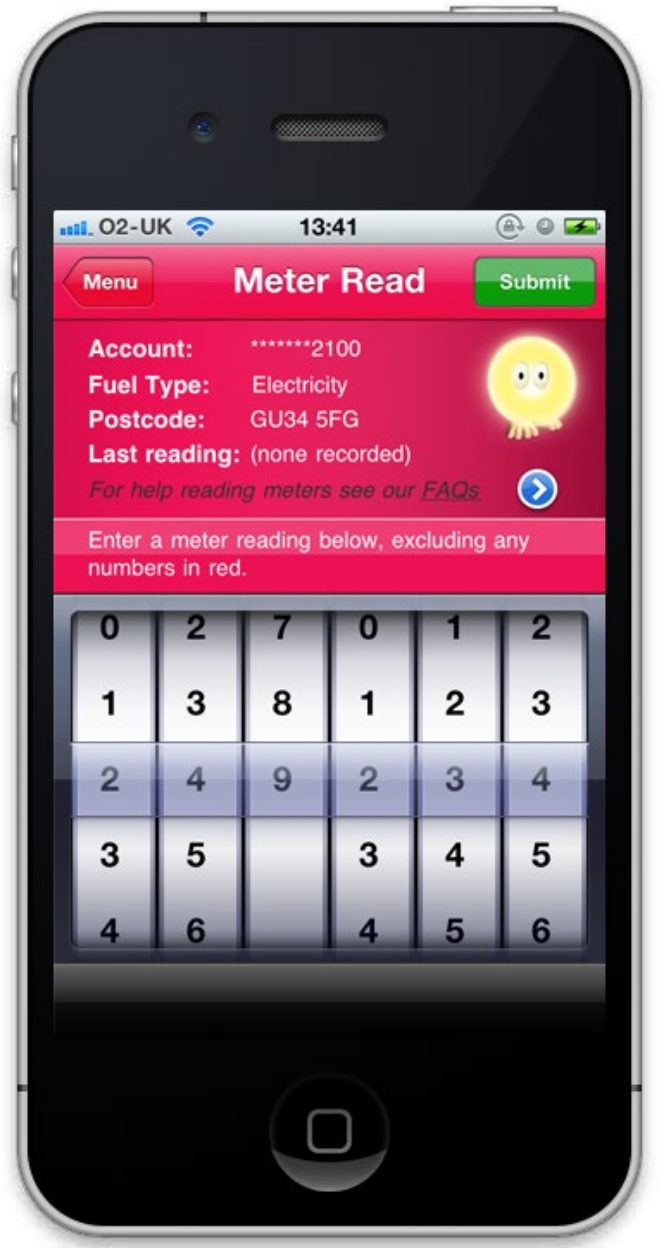
Customer Meter Reading app

iPhone, Android

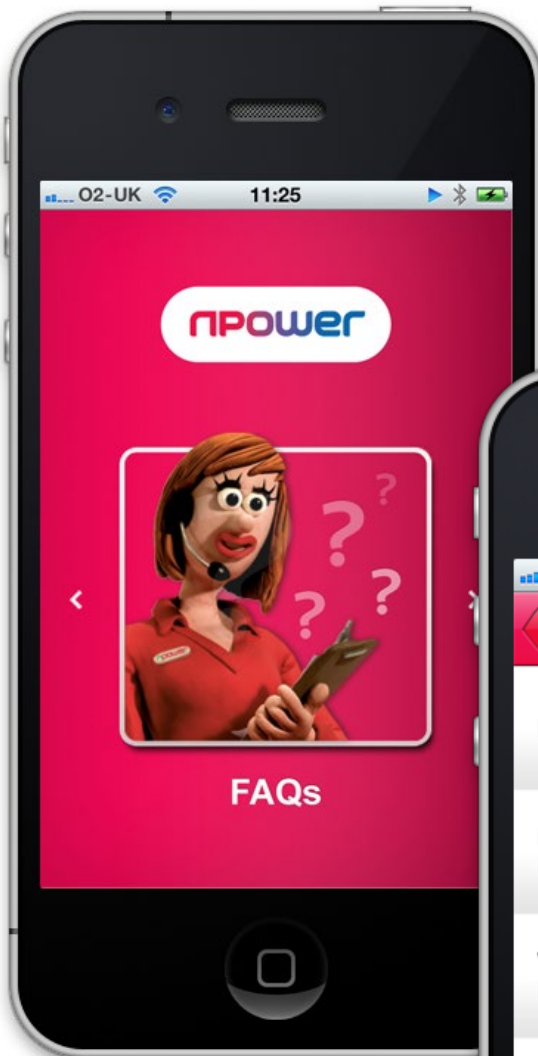
Compsoft developed iPhone and Android applications for national energy supplier npower. npower selected Compsoft in order to deliver innovative applications that also provided a superior customer experience, and that would appeal to both new and existing customers.



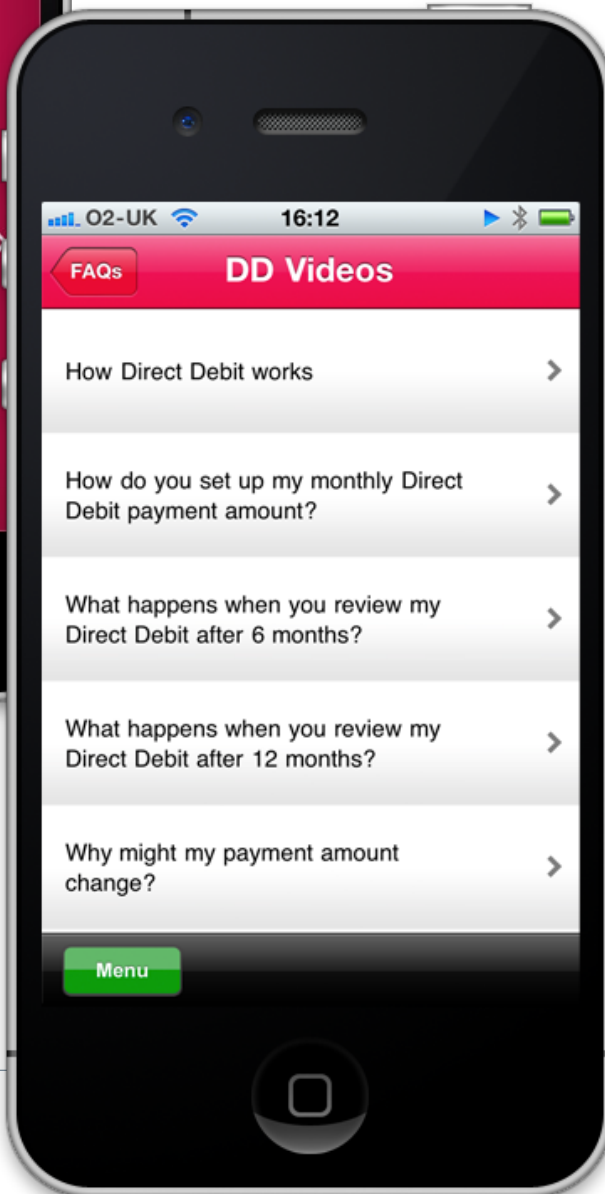
Menu screen



Meter reading screen



FAQs menu option and questions screen



While the apps' primary functions are to add an account and then submit meter readings, npower wanted to capitalise on the use of smartphone technology to enhance customer engagement with the brand, so provided a host of useful phone numbers listed by function. There are also Frequently Asked Questions separated into an easily navigable menu.

During the project Compsoft worked closely with both the designers and the team responsible for back end systems at npower. This ensured the app was visually excellent and in keeping with the npower brand while, equally importantly, making sure that customer data, such as meter readings, could be updated reliably and securely.



Orb Power game screen

What has set the npower applications apart from other utility apps is the style, usability and the 'Extras' that have been included. There is also 'Orb Power', a fun game that lets users post their high scores to Facebook and Twitter.