



Desktop Web Device



Two Industry Platforms, A Single Enterprise Solution

GISinc Delivers Seamless Esri + Cityworks Implementations



Work Smarter

Maximize your Investments

Increase Awareness

Cityworks is built exclusively on Esri's innovative technology, ensuring seamless integration between these two platforms becomes reality. GISinc is the only Esri Platinum Partner that is also a Cityworks Platinum Implementation Partner. Together GISinc and Cityworks are helping communities "Work Smarter" leveraging GISinc's GeoloT Platform for sensor-based work. Our Cityworks team includes members with 40+ yrs experience working in local government managing organizational Cityworks systems. We offer discoveries, integration workshops, jumpstarts, and full-scale implementations tailored to your business requirements.

Get an Overview of GISinc's Cityworks Solutions at gisinc.com/cityworks.

- **Seamless Integration:** Web hooks enable Esri's Workforce for ArcGIS, Crowdsource Reporter, Operations Dashboard, and Navigator to be included with your Cityworks workflow
- **Work Smarter:** Maximize the strengths of Esri and Cityworks platforms to Work Smarter
- **Single sign-on:** Cityworks, Portal, and ArcGIS Online
- **Cityworks Insights:** Integrated with Insights for ArcGIS delivers deeper data analytics

GISinc - Your Trusted Cityworks Implementation Partner

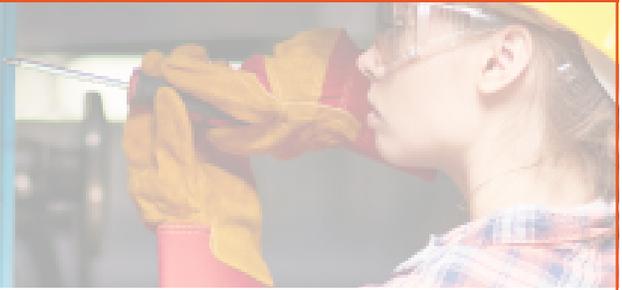
- Early technology adopters
- GISinc is a Platinum Cityworks Implementation Partner and a Platinum Esri Partner and experts at both platforms' deployment strategies and architectures.
- Integrator and implementer of Esri and Cityworks (29+ years and 8+ years, respectively)
- Specialty designations speak to experience (see below)





A
CONTINENTAL
MAPPING
COMPANY

+ Cityworks®
Partner Network



Work Smarter: Cityworks Implementations with GISinc

Discovery Workshops - Includes conducting a thorough examination of your workflows, processes, and operations with key organizational stakeholders. GISinc documents your current environment and processes, as well as identifying a baseline for Cityworks Implementation supporting GIS, Cityworks Asset Management System (AMS) & Cityworks Permits, Licensing & Land (PLL), Business Integrations or any of the Cityworks suite of products. Discovery Workshop deliverable includes discovery documentation that identifies an implementation approach, pricing, and proposal.

Cityworks Asset Management System (AMS) & Cityworks Permits, Licensing, & Land (PLL) - GISinc specializes in translating organizational business processes into the Cityworks framework leveraging best practices supporting each organization's specific infrastructure and requirements. Recommendations are made to tailor implementations to your business needs:

- **AMS:** GISinc supports configuration for work and asset management through service requests, work orders, inspections, equipment/labor/materials, visualization, dashboards, reporting and training (end user and administrative), and knowledge transfer.
- **PLL:** PLL (Permits, Licensing, and Land) is a core component of Cityworks, designed to enable organizations to manage development projects, permitting, licensing, code enforcement and other similar step-by-step, workflow-based activities. Each of these processes can include multiple departments collaboratively working on a single permit, helping to break down information silos and increase communication within the organization. Although different functional areas within the Cityworks platform, PLL permits can be easily associated with work activities residing in AMS. Like AMS, PLL is GIS-centric, leveraging the Esri platform.
- **Cityworks Suite:** GISinc support installation/configuration for Cityworks & ArcGIS/Analytics/Mobile Solutions/Storeroom
- **End User & Administrative Training:** GISinc offers both in-person and remote training opportunities, enabling organizations to take full advantage of the Cityworks functionality: Implementation training, administrative training, train-the-trainer, and refresher courses.

System Administration & Software Version Upgrades - GISinc supports creating an environment that allows for staying current with Cityworks versions and assisting in upgrades for GIS and Cityworks. GISinc works with each organization to identify administrative support levels, creating a collaborative partnership with efficient Cityworks administrative consultative services.

Reporting & Analytics - GISinc can create robust reporting tools to enable your organization to track and report on the metrics important to operational success. Crystal Reports/SSRS/Operational Insights/Eurl/ Esri Ops Dashboards & Insights are a few options.

Mobile & Contactless Solutions - Cityworks Native Mobile App/Respond/Public Access Portal/Citizen Engagement are tools that all allow organizations to execute workflows and operation processes remotely.

Business Integrations - GISinc supports singular or bi-directional integrations with existing business systems, which allows organizations to maximize their investments and achieve full utilization of Cityworks and other enterprise applications. GISinc has supported integrations with a variety of different systems to include financial systems, plan review, document management, CSM, billing systems, CCTV, SCADA, AVL, work smarter initiatives, and more.

Data Migration - GISinc offers solutions to migrate historical records into all aspects of Cityworks, allowing Cityworks to be your one stop shop for current and past information. GISinc develops a series of ETL (Export, Transform, and Load) processes to identify source data, format it, and load it into the various target endpoints within Cityworks. This enables organizations to maintain data continuity after Cityworks has been implemented.

Custom Development & Automation - GISinc's team of developers can assist you with custom configurations targeted at streamlining your business and workflows processes. We can develop automations and functionality within the application that can help you work smarter, not harder.