



COMPANY WITH
QUALITY SYSTEM
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March 26, 2021

Dear Valued ResinLab Customer,

As a direct result of the sustained severe weather and freezing temperatures in Texas last month, the chemical industry continues to recover as plants were forced to shut down, impacting ResinLab's ability to supply product on a timely basis. The domino effect of these shutdowns has caused major supply chain interruptions across our industry. To that effect, ResinLab's main raw material supply is running critically low. ResinLab has relationships with several major distributors of this material from different manufacturers – all of which are out of this material.

Please accept this letter as ResinLab's formal notification of potential delays due to causes beyond our reasonable control. This is an unprecedented situation, unlike any supply chain challenge that ResinLab has experienced. ResinLab is working diligently with our Distributors/Manufacturers to obtain more information and we will continue to share updates as new information becomes available; however, we still do not have commitment dates for ResinLab's receipt of this critical raw material.

We will begin running out of this key material in early April and, at this time, may not have additional supply until late April. Please be assured that we are doing everything we can to obtain this necessary material to keep our customers in supply. Please contact your dedicated ResinLab customer service representative if you have specific questions or concerns.

Sincerely,

Jamie Ellsworth

James P. Ellsworth
Global President - ResinLab, LLC