



Enriching lives through innovation

July 29, 2021

Los Angeles Supply - Increased Lead Times

Dear Valued Customer:

We are expecting significant supply related delays with raw material and transportation constraints. Those have impacted our Los Angeles operation and resulted in increased lead times on for new product orders. Effective immediately our products will have a 12-week lead-time.

If any improvement can be made on order dates, our Customer Service team will communicate them to you immediately. However, we will not be able to escalate and improve on any new orders beyond the communicated lead times.

We apologize for any inconvenience this delay may cause but want to assure you that we are working diligently to minimize this impact to our customers.

Sincerely,

A handwritten signature in black ink, appearing to read "Lorena Rorrer", written in a cursive style.

Lorena Rorrer
Sr. Manager Regional Supply Chain
Huntsman Advanced Materials