



Enriching lives through innovation

October 20, 2021

Global Supply Chain Constraints

Dear Huntsman Customer,

Over the past year our global supply chains have been greatly impacted by COVID19, raw material disruptions, labor shortages, as well as transportation and other logistics constraints. These factors have in many instances been compounded by a significant increase in market demand experienced by our customers.

As a result, our near-term manufacturing capacity has been fully consumed, with supply and availability dates negatively impacted. Further to these challenges, the external logistics and supply chain has been, and will continue to be, constrained through H1 of 2022.

One of the many actions Huntsman has taken to improve our service during these challenging times is an internal escalation process that allows our customer service teams to be directly connected to our manufacturing sites. The objective of this process is to provide our customers with more clarity on supply lead-times and improved accuracy on product delivery dates.

Our “return to fitness” projection for a more stable supply environment is H2 of 2022, where we expect to see improvement in both internal and external supply chains. The downstream effect should result in better lead time and delivery performance across our product portfolio. As we strive manage a safe operation during these times, we are focusing our supply chain resources to ensure we have the most efficient plans that deliver a better customer experience.

We apologize for any impacts these delays may cause, and I want to assure you that we are working diligently to minimize the impact to your business.

Regards,

A handwritten signature in blue ink, appearing to read "Kevin Mills".

Kevin Mills
Supply Chain Director
Huntsman Advanced Materials