



February 14, 2022

**Subject: Force Majeure Impacting Supply of LOCTITE® EA 9658: Isocyanate Raw Material**

Dear Valued Customer,

The ability of Henkel Corporation ("Henkel") to procure an isocyanate raw material used in the production of LOCTITE® EA 9658 has been limited due to the inability of the manufacturer to continue supplying this raw material in a packaging format compatible with Henkel's current manufacturing processes following regulatory changes in the manufacturer's jurisdiction. As a result, Henkel is hereby declaring force majeure in connection with its deliveries of LOCTITE® EA 9658. Henkel is currently unable to predict the duration of this force majeure event, and, as a result, there may be continuing delays in the delivery of this raw material and/or a reduction in delivered volumes. We are in the process of reviewing our ability to fill existing orders and will need additional time to confirm recent orders.

Henkel is in close contact with its suppliers and using all commercially reasonable means to leverage its global supply chain to address this situation and support its customers.

Your account manager will contact you to discuss the status of current and future orders. Henkel appreciates your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in black ink that reads "George Thomas". The signature is written in a cursive style with a horizontal line underneath the name.

George Thomas  
VP Regional SBU Head of Industrials Americas  
Henkel Adhesive Technologies  
Henkel Corporation