



September 1, 2021

Dear Valued Huntsman Customer:

We are expecting significant supply related delays with raw material and transportation constraints. Those have impacted our LA supply chain and resulted in increased lead times on for new product orders.

Due to raw material supply disruptions we are not able to fulfill customer orders for the kit batches containing the resin EPOCAST® 50-A1 to any specification.

We expect to return to our normal fulfillment levels by December 2021. If any improvement can be made on order dates, our Customer Service team will communicate them to you immediately. However, we will not be able to escalate and improve on any new orders beyond the communicated lead times.

We apologize for any inconvenience this delay may cause but want to assure you that we are working diligently to minimize this impact to our customers.

Sincerely,

A handwritten signature in black ink, appearing to read "Lorena Rorrer". The signature is fluid and cursive, with a long, sweeping underline.

Lorena Rorrer
Sr. Manager Regional Supply Chain
Huntsman Advanced Materials Americas LLC