



2022 Rates and Services

During this past year we have all experienced change as our businesses and communities navigate through this challenging time. We remain committed to making a difference investing in the strength of our global network of employees to positively impact your business.

We continue to advance our technology to improve the customer experience and enhance our network so you can keep your commitments to your customers, reliably. To help you plan ahead, below is a summary of the changes to our rates for 2022.

The following changes will take effect on **December 26, 2021**:

- The rates for UPS® Ground, UPS Air, and International will increase an average net 5.9%.
- UPS Air Freight rates within and between the U.S., Canada, and Puerto Rico will increase an average net 5.2%.

Effective **January 9, 2022**:

- Remote Area Surcharge will now apply to deliveries to certain ZIP Codes in the 48 contiguous states, as well as UPS On-Call Pickup requests in those ZIP Codes. The Remote Area Surcharge also applies to certain ZIP codes in Alaska and Hawaii, as it has in the past.

The impact of the rate changes on your shipping costs will vary according to your shipping characteristics and the terms of your UPS agreement. For additional information about these and other important changes, and to get the most up-to-date shipping rates, visit [ups.com/rateupdates](https://www.ups.com/rateupdates). The *2022 UPS Rate and Service Guide*

will be available to download on [ups.com/rateupdates](https://www.ups.com/rateupdates) on or before December 26, 2021.

If you are not already enrolled, please visit [ups.com/subscribe](https://www.ups.com/subscribe) to sign up to receive email on rate and service updates, regulatory changes and critical information related to shipping with UPS. You can sign up to receive newsletters, shipping tips or other information from UPS as well.

We appreciate the business you entrust to UPS and look forward to continuing to serve your business and providing you with innovative solutions to support your future success.

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