RELEASE NOTES

Visit Confirmation Page

What is it?

Accessibility and usability improvements to the visit confirmation page.

Why is it useful?

The Web Content Accessibility Guidelines (WCAG) recommends a number of success criteria that ensures users are able to successfully use and navigate digital products. A few of those success criteria we're addressing in this improvement are: Perceivable, Readable, & Predictable.

By laying out content and using color in a more predictable and perceivable way we can positively impact patients' success navigating through screens and ensure they successfully advance to their visit.

Feature Overview

The updates to this page are as follows:
- Added a header back to this page on the mobile web and the mobile app to improve navigation
- Changed the header titles from the primary color of the practice to black on the mobile web and the mobile app to increase accessibility and to reserve color for interactive components
- Left aligned all the section titles with the content inside the section on the mobile web and the mobile app for better readability
- Changed the section title font color to black to increase accessibility and to reserve color for interactive components on the mobile web and the mobile app
- Added the word Edit next to the pencil icon for clarity on web, mobile web and the mobile app
- Moved the edit option to the top of each section for better predictability on where to find it on web, mobile web and the mobile app
- Removed the pharmacy icon in the pharmacy section to increase space on web, mobile web and the mobile app
- Added a sticky footer to better show the need to scroll and that more action needs to be taken in order to advance on web, mobile web and the mobile app

Before

Patient
6:10 � ..ll 🤶 🔋

Terrence Bailey ✏️
Male, 33 Yrs

Provider

DS Dr. Derek Shepherd, MD ✏️
Psychiatrist
Seattle Grace Hospital

Visit Type

General Visit ✏️
15 minutes

Visit Details

Short reason for request
Headaches

When was the last time you were sick?
No response given

Have you had an eVisit before?
No response given

How often are you journaling? ✏️
No response given

How do you feel?
No response given

Attachments
No attachments have been uploaded.

How do you feel?
6:11 ◀ response given ..ll 🤶 🔋

Attachments
No attachments have been uploaded.

Pharmacy

🏪 CVS/Pharmacy (3143) ✏️
990 E Warner Rd
AZ 85225

Payment Method

VISA Ending in 4242 ✏️

Visit Cost

$50.00

Acknowledgment

☐ I have read and I confirm that the
information is correct to the best of
my knowledge.

Confirm Visit

Cancel

After

| Back | Review & Confirm | ☰ | | Back | Review Confirm | ☰ |

Patient

AS Ashley Schmidt
Female, 35 yrs

Provider

Dr. Alexander Gonzalez, MD
Primary Care
Mercy Hospital

Visit Type

General Visit
15 minutes

Visit Details   ✎ Edit

Short reason for request
Need new prescription

Are you currently taking any medications?
Not at the moment

Have you had an eVisit before?
Yes

How do you feel?

Confirm Visit

Cancel

Having headaches

Visit Date and Time   ✎ Edit

Thursday, July 8th at 5:15 PM

Pharmacy   ✎ Edit

Walmart Pharmacy (3799)
240 West Baseline Road
AZ 85210

Payment Method   ✎ Edit

VISA   Ending in 4242

Visit Cost

$10.00

Acknowledgement

☑ I have read and I confirm that the
information is correct to the best of my
knowledge

Confirm Visit

Cancel

How to get started

These changes will be automatically enabled for all visits with the release.

Additional Information

This is the first in a series of upcoming improvements working to improve accessibility, more to come later!