eVisit®

Switch Practice from Header

What is it?

This feature enables patients and providers associated with multiple practices to switch between practices in just two clicks using a drop-down menu at the top of the page.
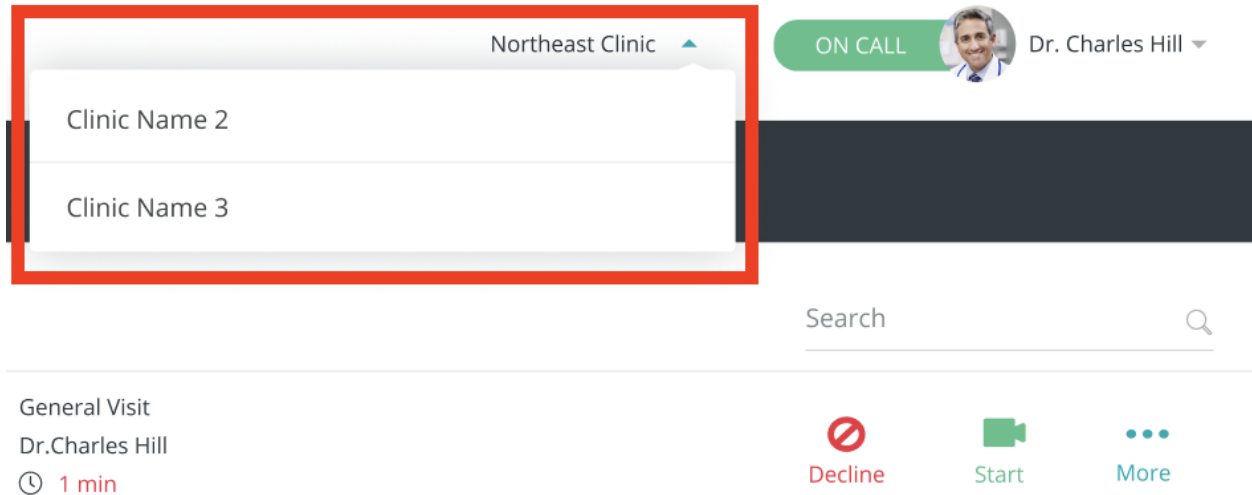
Why is it useful?

This feature reduces the number of clicks required to switch practices from five to two.

How do I use it?

Patients and Clinical Users who are members of more than one practice will be able to switch practices from the drop-down menu that appears upon selecting the current practice name on desktop. Upon switching, users will be placed into the selected practice's waiting room.
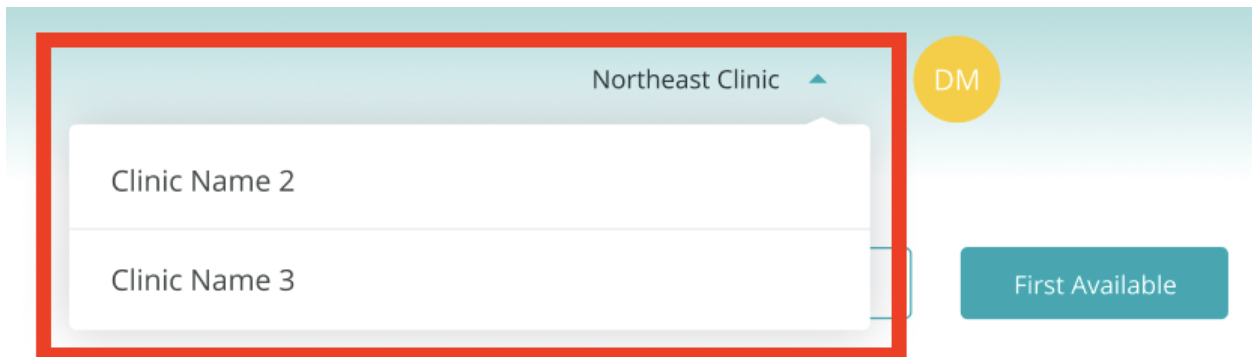
Feature Overview

Provider View

Patient View

Note: Patients will not be able to switch practices in CBAs or when they are in the process of registering or filling intake questions for a video visit.

How to get started

This feature will be enabled automatically with the release.