eVisit®

Charting Electronic Signatures

What is it?

Electronic signatures is a feature where our system will now automatically display the name, credentials, NPI number, date and time stamp of the person who adds an addendum, or the person who selects "Sign Notes" at the time of adding or signing (rather than 48 hours after a visit).

Why is it useful?

Determining when a clinical user has completed a visit chart is important, not only to allow support staff the ability to see completed visits but also to see when and who has signed the chart. This is why we're improving the clinical flow where clinical users electronically sign their chart notes and addenda, including name, credentials, NPI number, date and time stamps.
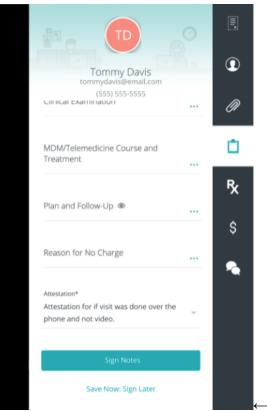
When should I use it?

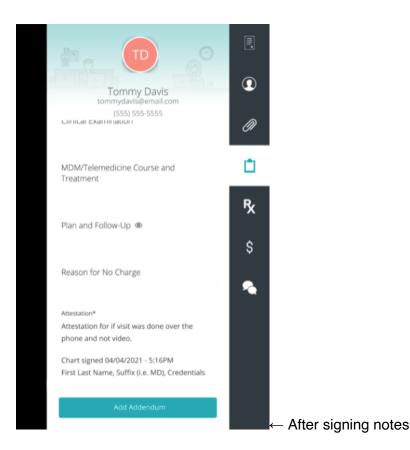If you have providers who are documenting their patient records and visits within eVisit.
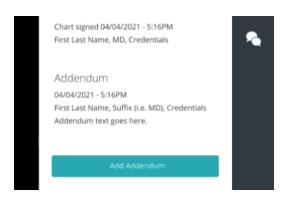
Feature Overview

During or after a video visit:
- Clinical user clicks "Sign Notes" after filling out all the required fields. The chart can no longer be edited except through adding addenda.

← Before signing notes

← After signing notes

- For addenda, the system displays the user's signature on the chart upon saving the Addendum. The electronic signature includes date and time stamp, clinical user first name, last name, suffix credentials, and NPI number

How to get started

Contact your customer success manager and request this feature to be configured. Be prepared to provide:

- Practice name(s)

Note: This feature has to be configured and there will be no change to current workflows unless desired. One item to mention is that by utilizing this functionality with attestation chart questions, a user can delete the robust template chart question esignature.

Additional Information

- System displays the signature on the Chart. Signature includes: date and timestamp, clinical user first name, last name, suffix credentials, NPI number

- Patient and Clinical User Visit Summary PDFs will also display Chart signed and Addendum date and timestamp, plus clinical user first name, last name, professional suffix and credentials for each page

- Removed the post-visit Chart auto-sign 48 hours after a visit completes; a clinical user will now have full control of when eVisit documents their signature upon "Sign Notes"