



RELEASE NOTES

Select a Provider View

What is it?

The ability to define set groups of providers that will display to the patient during the intake process on the Select a Provider page. A group may be displayed alone or with another defined group of providers.

Why is it useful?

Some health care organizations would like to promote a specific group of providers to patients ahead of other providers. This may be due to:

- Reduced provider wait-time from the patient running behind schedule due to intake and other tasks that they forgot to do before the visit.
- Need to quickly launch a visit with an existing patient at any time.
- All the benefits of the ExpressVisit quick-entry workflow combined with eVisit's many other features including waiting room, charting, reporting and others.

Feature Overview

A Customer Admin or Admin can configure a group of providers by logging in to Active Admin, navigating to the specific practice, selecting the “Provider Groups” tab, and then creating a provider group with the necessary information. Once a Customer Admin or Admin has successfully created a provider group they will need to do the following:

1. Select the group(s) they want to display on the Select a Provider page
2. Determine if they want to display any other providers outside the defined group(s) on the Select a Provider page

Note: The max amount of provider groups that can be set to display on the Select a Provider page is two with the Other group that will display all other available providers outside the defined groups.

Schedulers and/or providers will need to ensure that the providers in the defined group(s) have availability set as only providers who are available for Scheduled and/or See Now visits will display on the Select a Provider page.

When a patient requests a visit they will see the provider group or groups for each visit type. They will have access to all other available providers outside of the group if that option was selected in the configuration process.

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Select a Provider

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First Available

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Safety Net... (11)

Top Rated (9)

More (24)

CY

Christina Yang

Neurosurgery

Seattle Grace Hospital

📅

Schedule

📺

See Now

DS

Dr. Derek Shepherd, MD

Psychiatrist

Seattle Grace Hospital

📅

Schedule

📺

See Now

MG

Dr. Meredith Grey, MD

Wellness

Seattle Grace Hospital

📅

Schedule

📺

See Now

CY

Christina Yang

Neurosurgery

Seattle Grace Hospital

📅

Schedule

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See Now

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Dr. Derek Shepherd, MD

Psychiatrist

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📅

Schedule

📺

See Now

Dr. Meredith Grey, MD












Please select a provider

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First Available

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Search

| | | |
|--|--|--|
|  <div> Dr. Jane Doe Emergency Medicine American Hospital </div> | <div>Available Now</div> <div>10 minutes estimated wait time</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Allen King, NP Pediatrics American Hospital </div> | <div>Available Now</div> <div>10 minutes estimated wait time</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Dr. Amelia Cunningham Oncology American Hospital </div> | <div>Available Now</div> <div>10 minutes estimated wait time</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Dr. Jane Doe Emergency Medicine American Hospital </div> | <div>Appointment Only</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Allen King, NP Pediatrics American Hospital </div> | <div>Appointment Only</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Dr. Jane Doe Emergency Medicine American Hospital </div> | <div>Available Now</div> <div>10 minutes estimated wait time</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Allen King, NP Pediatrics American Hospital </div> | <div>Available Now</div> <div>10 minutes estimated wait time</div> | <div>Schedule</div> <div>See Now</div> |
|  <div> Dr. Amelia Cunningham Oncology </div> | <div>Available Now</div> | <div>Schedule</div> <div>See Now</div> |

How do I get started?

This functionality will only be available upon request and will need to be configured. Contact your Customer Success Manager or eVisit Technical Support for assistance with that configuration.

Additional Information

To ensure patients understand all actions that are possible on the Select a Provider page, we will now display both the Schedule and See Now buttons on the provider row as long as the provider has availability set for one.