



RELEASE NOTES

Visit Summary Timing Additions

Summary

The billing team in any healthcare organization has a lot of work to get done. In an effort to assist those responsible for billing patients we have added a couple of updates to our Visit Summary to improve the data needed in the complexities of billing.

Problems Solved

- Not knowing what the timezone is for the patient when billing based off of after hours care vs regular clinic hours.
- Clarifying that the time on the summary is the start time based off of the clinic's time zone.

Feature Overview

This feature will make the following changes on the Visit Summary document:

- Add a new item in the Billing section called “Amount Charged” which will be the same details that were provided in the entire Billing section previously. These items include if the visit has been billed and how much the patient was charged if payment was collected using eVisit.
- Add a new item in the Billing section called “Visit Started/Patient Time Zone” which will display the time in the following format “HH:MM am (Time Zone) e.g. 3:00 pm (CST)
- Update the name “Time” item in the header to “Start Time” and include the time zone of the provider when the visit was started by the provider.

What you need to do

This feature will be automatically enabled for all users.