



RELEASE NOTES

Providers Only See Their Visits

Summary

Due to large demand and to help improve provider efficiency, providers will now only see visits that they were or are assigned to in the Waiting Room. In addition they will only see visits that they were assigned to at some point in the Visit History. If Providers would like to see the visits of other members in their virtual practice they will just need to contact the eVisit team and ask that they also be a Visit Manager.

Problems Solved

- Provider confusion on what visit is theirs
- Provider unable to easily find their visit
- Provider seeing visits of patients that are not theirs in a large hospital system or department.

Feature Overview

Providers now will only see their visits in the scheduling tab and the Visit History. Providers will see visits in these tabs that they ever joined but were not the final primary provider.

What you need to do

This feature will automatically occur for anyone that has only a physician role. In the event that the physician needs to see other visits the organization will need to put in a request to enable the Visit Manager role for the provider. When the Visit Manager role is enabled there is a filter at the top of the waiting room, scheduling, and visit history pages.