RELEASE NOTES

Patient Advocate

Summary

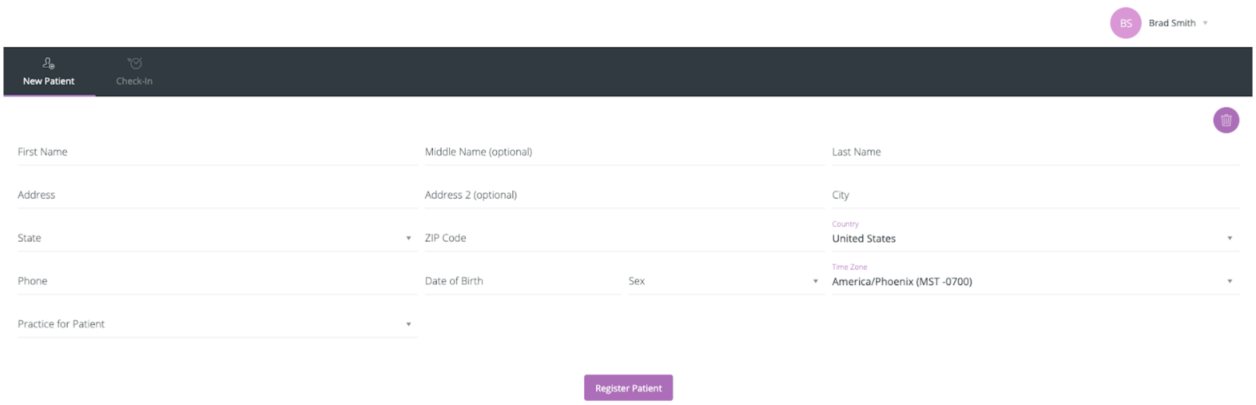
Using telemedicine at a nursing home, prison, or school causes issues due to having a local staff member but needing to connect a patient with a provider off site. eVisit Advocate was built for patients that do not have a device or credentials and need assistance from someone on site to login on their behalf. This will allow the records to be safely kept and reports accurately providing which patients were seen on which days.

Problems Solved

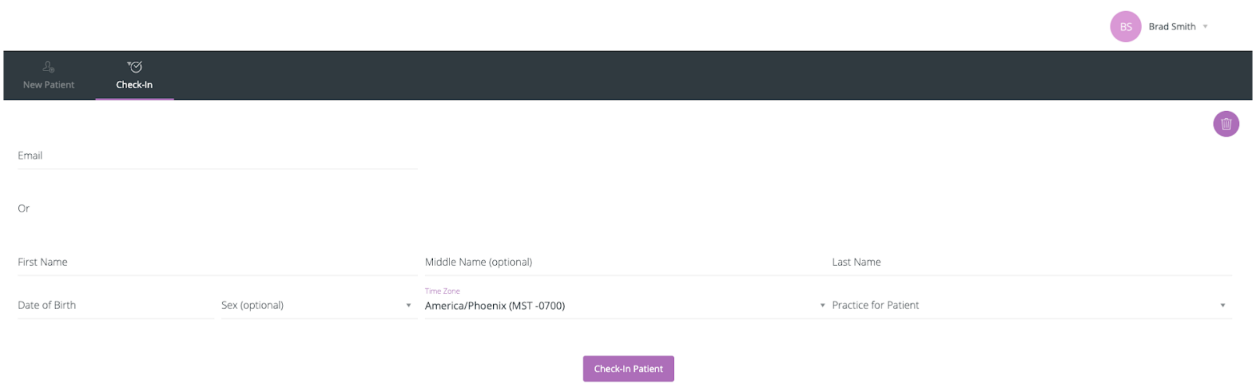
- Patients not having or remembering their credentials but are in an environment where they have the assistance of a medical provider.
- Patient not having a device.
- Inaccurate reports due to leaving the same visit open for a long time and other work arounds.

Feature Overview

Advocate is a specific role that needs to be given to a practice member. Once enabled, it will show two sections to create a patient or check-in a patient. Both functionalities will allow the advocate to login on behalf of the patient and complete any necessary form with the patient by them or by handing the patient the device.



New Patient



Check-in Existing Patient

What you need to do

To use this feature, please contact support or your customer success representative regarding setting up users with this role type.