



RELEASE NOTES

Patient Advocate

Summary

Using telemedicine at a nursing home, prison, or school causes issues due to having a local staff member but needing to connect a patient with a provider off site. eVisit Advocate was built for patients that do not have a device or credentials and need assistance from someone on site to login on their behalf. This will allow the records to be safely kept and reports accurately providing which patients were seen on which days.

Problems Solved

- Patients not having or remembering their credentials but are in an environment where they have the assistance of a medical provider.
- Patient not having a device.
- Inaccurate reports due to leaving the same visit open for a long time and other work arounds.

Feature Overview

Advocate is a specific role that needs to be given to a practice member. Once enabled, it will show two sections to create a patient or check-in a patient. Both functionalities will allow the advocate to login on behalf of the patient and complete any necessary form with the patient by them or by handing the patient the device.

The screenshot shows the 'New Patient' form interface. At the top right, there is a user profile for 'Brad Smith' with initials 'BS'. Below this is a dark navigation bar with 'New Patient' and 'Check-in' tabs. The form fields are organized as follows: a top row with 'First Name', 'Middle Name (optional)', and 'Last Name'; a second row with 'Address', 'Address 2 (optional)', and 'City'; a third row with 'State', 'ZIP Code', and 'Country' (set to 'United States'); a fourth row with 'Phone', 'Date of Birth', 'Sex', and 'Time Zone' (set to 'America/Phoenix (MST-0700)'); and a final row with 'Practice for Patient'. A purple 'Register Patient' button is located at the bottom center.

New Patient

The screenshot shows the 'Check-in' form interface. At the top right, there is a user profile for 'Brad Smith' with initials 'BS'. Below this is a dark navigation bar with 'New Patient' and 'Check-in' tabs. The form fields are organized as follows: a top row with 'Email'; a row with 'Or'; a second row with 'First Name', 'Middle Name (optional)', and 'Last Name'; a third row with 'Date of Birth', 'Sex (optional)', 'Time Zone' (set to 'America/Phoenix (MST-0700)'), and 'Practice for Patient'. A purple 'Check-in Patient' button is located at the bottom center.

Check-in Existing Patient

What you need to do

To use this feature, please contact support or your customer success representative regarding setting up users with this role type.