



## RELEASE NOTES

# Canceled Visit Reason

## Summary

When managing a lot of patients it is always important to understand why some patients or providers canceled a visit. Having this information available as quickly as possible can allow those responsible to take action as needed in order for the patient to get the care they need. For this reason eVisit is adding the ability to see in the visit history why a visit was canceled and who canceled the visit.

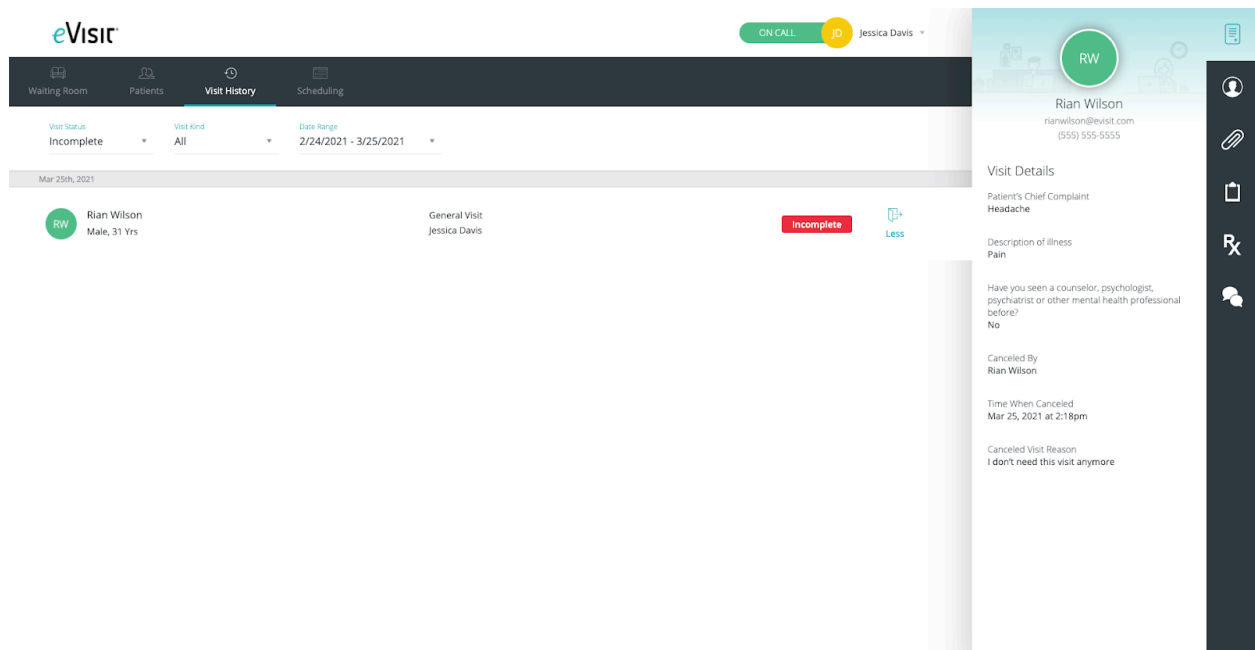
## Problems Solved

- Having to run a report to see why the patient canceled preventing staff from taking immediate action based on the reason the patient canceled.
- Not being able to see what time a visit was canceled.

# Feature Overview

This feature will add the following fields to the Visit Details tab in the Visit History only when a visit has been canceled:

- Canceled By (name of the person who canceled the visit)
- Time When Canceled (month day, year at ##:##am/pm)
- Canceled Visit Reason (reason input by the person who canceled)



## What you need to do

This feature will be automatically enabled for all users. The additional canceled visit details will only display on canceled visits and will not appear on the visit details if a visit was completed successfully.