

INSERT LOGO

# VOICE SERVICES

Communication made easy

[insert company] offers a wide range of flexible voice services. Select the voice package that matches your company needs and choose from a growing selection of products and services from our on-demand marketplace. **Choose from the below voice package options:**

## VIRTUAL NUMBER

Make and receive phonecalls from your desktop without having a physical phone and access the same features

Includes:

- Call forwarding
- Voicemail
- Hunt groups

**\$45 RRP**  
per month

**Plus 10 other voice features**

OR

## PHYSICAL HANDSET

Use our physical phones with a unique login code. There's no need to be tied down to a specific desk

Includes:

- Physical handset
- Ability to hotdesk

**\$65 RRP**  
per month

**Plus all features from Virtual Number**

## Why [your company] voice services?

Remove the hassle of bringing your own phone system. We've got everything you need - easy, fast, and always reliable.

- No contract
- No setup (we do it for you in minutes!)
- Support and technical expertise
- Use your existing number if desired
- Complete flexibility on the amount of numbers required
- Reliable VoIP platform powered by geographically redundant data centres
- Control your voice features through the easy to use Connect portal or mobile app

Talk to your Centre Manager today to find out more

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## Inclusive voice features

**Features included in both the virtual and handset number packages are:**

Anonymous Call Rejection | Selective Call Rejection | Hide Caller ID | Caller ID | Music On Hold | Do Not Disturb | Simultaneous Ring | Sequential Ring | Priority Alert | Call Waiting | Call Forwarding | Voicemail | Voicemail to Email

## Premium voice features

We have numerous add-on options that can improve your member experience. Select voice products and services that align best to your company needs from a growing on-demand marketplace.



**Call Conferencing**  
Talk to several people at the same time

**\$20 RRP** per month



**Call Reporting**  
Generate an analysis of calls and charges

**\$10 RRP** per month



**Virtual Receptionist**  
Route calls through our reception

**\$40 RRP** per month



**Call Recording**  
Record calls from company extensions

**\$50 RRP** per month



**Auto Attendant**  
Guide calls through your voice prompt menu

**\$30 RRP** per month



**Softphone App**  
Make and receive calls from anywhere over 4G or Wi-Fi

**\$30 RRP** per month

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