



# Insights:

## Emerging Trends for Clinical Leadership

June 2020

TRC HEALTHCARE – MONTHLY EXECUTIVE BRIEF

IN THIS ISSUE

## Practice- Changing Pharmacy Updates

### Are Changes Coming to Your Hazardous Med Policy?

**Pain Point:** Proposed changes to the National Institute for Occupational Safety and Health (NIOSH) hazardous meds list include consolidating the existing three tables of meds into just two. Be ready for this change to affect your organization's hazardous meds policy.

**Solution:** This month's [Hospital Pharmacist's Letter](#) article delivers guidance for understanding what's driving these changes, as well as specific examples of drugs that have moved from one table to another.

Also included is a link to a previous article on [preparing for upcoming USP <800> changes](#), and the popular "[What's New in Hazardous Meds](#)" chart, which helps teams assess risk and manage meds not on the NIOSH list (such as new or investigational drugs).



### Managing Skin Irritation from Handwashing and PPE

**Pain Point:** Repeated hand washing and wearing PPE for extended periods of time has led to issues with skin irritation for patients and care teams.

**Solution:** [Pharmacist's Letter](#) provides recommendations to help patients and colleagues limit dryness, itching, and redness on the hands, face, and behind the ears. Included are suggestions for products that may help prevent and treat irritation, and ingredients to avoid that could interfere with N-95 mask efficacy. Also included is a link to the "[PPE-Related Skin Irritation: Prevention and Treatment](#)" chart, which outlines options in a convenient question and answer format.

*TRC is committed to supporting clinical teams during the pandemic. All of our existing and emerging COVID-19-related clinical resources and articles are available in our [COVID-19 Resource Hub](#) (complimentary access, no subscription required).*

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## News You Need to Know

*Insights* delivers the latest in emerging trends for clinical leadership straight to your inbox. Included in each monthly edition, you'll receive industry-relevant updates, timely new facts, and advice to help you and your pharmacy teams leverage the most from your TRC Healthcare subscriptions. You'll also see the latest CE courses added to our course catalog, as well as important national and state requirements to keep you and your staff in compliance.

Contact us anytime for more information. Visit [trchealthcare.com](http://trchealthcare.com), or [email us](#).



## Help Limit Errors Caused by Fatigue

**Pain Point:** Fatigue's impact on performance can be similar to having a 0.1% blood alcohol level, which is over the legal limit for driving. Finding ways to help combat fatigue in hospital staff working long hours due to COVID-19 is essential.

**Solution:** This month, *Pharmacy Technician's Letter* delivers advice to help techs adjust their workflows to help minimize fatigue-related errors, plus strategies to implement to safeguard against failures. Techs can also reference the updated chart, "[Strategies for Surviving Fatigue and Shift Work](#)."

[Read the full article now.](#)

# Product Spotlight

## New! PTU Elite: Soft Skills Program

### Sharpen Techs' Soft Skills to Improve Teamwork and Enhance Patient Care

Designed exclusively for the pharmacy technician role, the *Pharmacy Technicians University (PTU) Elite: Soft Skills Program* helps techs build and develop essential competencies that lead to safer, patient-centered care and improved staff retention.

With a focus on communication, empathy, leadership, conflict management, and teamwork, this online program combines practice-ready clinical resources with multimedia modules to foster harmonious, well-rounded pharmacy teams.

#### PTU ELITE: SOFT SKILLS PROGRAM CURRICULUM

Interactive learning modules in each course make implementation of new skills easy, and include highly-relevant, concise, technician-specific information. Each student receives a certificate upon successful completion of the *PTU: Elite Soft Skills Program*.



Available for purchase as a stand-alone offering, the *PTU Elite: Soft Skills Program* is an 11-didactic-hour online solution that builds soft skills competency using video simulations, case studies, and real-world scenarios that mirror what technicians can expect to see in the pharmacy setting.

[Request a quote here](#) or [visit our website](#) for more info.

#### NEW IN THE COVID-19 RESOURCE HUB

Our editors continue to add new articles and clinical resources to the COVID-19 Resource Hub. Access to the hub is free – no subscription required. Recent additions include:

- [Help Navigate COVID-19 Misinformation](#)
- [Inpatient COVID-19 Treatments](#)
- [COVID-19 Testing FAQs](#)
- [Vaccinations During COVID-19](#)
- [Interpreting COVID-19 Tests](#)
- [Natural Product COVID-19 Advisory](#)
- [COVID-19 and Pharmacotherapy](#)

#### Upcoming Articles Preview

In addition to regularly scheduled content, we'll continue to deliver helpful COVID-19-related updates, including:

**Pharmacist's Letter + Hospital Pharmacist's Letter + Prescriber's Letter:** Helping patients identify trustworthy COVID-19 information and resources; additional/new information for COVID-19 testing

**Pharmacy Technician's Letter:** Combatting fatigue and burnout; update on COVID-19 testing

**Hospital Pharmacy Technician's Letter:** Double-strength popofol update; COVID-19 testing and data pitfalls

#### Sign up for Free Clinical Resources

Click the button below to join our mailing list to receive invitations to free clinical webinars and complimentary resources in your area of interest.



## News & Events

### Upcoming Webinars

**Hot Topic Webcast:** "Types of COVID-19 Tests." July 16<sup>th</sup>, 12 PM Eastern.

### Emerging Recommendations Panel

**July 2020:** (Formerly "PL Voices Clinical Recommendations") July 21<sup>st</sup>, 8 PM Eastern.

Click on "Live CE Calendar" on the "CE & Training" tab in your *Letter* product to register.

### Did You Know?

**CriticalPoint and Kastango Consulting Group are Now Part of the TRC Family.**

TRC Healthcare recently acquired [CriticalPoint](#) and [Kastango Consulting Group](#) (formerly Clinical IQ), creating a one-stop-shop for sterile compounding training and consulting solutions.

[Read the full press release here.](#)



## Continuing Education

TRC's accredited learning center for medication management offers **continuing education in 13 categories**, including:

- Disease State Management / Drug Therapy
- HIV / AIDS
- Law
- General Pharmacy
- Patient Safety / Medication Errors
- Archived Webinars
- Competency
- Compliance
- Hospital / Specialty
- Preceptor
- Training
- Immunization
- Compounding

Stay on top of certification, license, and continuing education renewal periods and associated hours required for your state. Make note of the states below that have renewal periods in the current/coming months, as well as ongoing state and national requirements. View details for each state, as well as a list of associated continuing education courses available to meet requirements [here](#).

July	Ongoing	National
None	California Maryland New Mexico	PTCB NHA
August	New York Tennessee	
None	Texas Washington	



## New Continuing Education Courses

COURSE TITLE	PRODUCT CODE	CREDIT TYPE	CREDIT HRS	COUNTRY	RELEASE DATE	CATEGORIES	COURSE DESCRIPTION	STATE REQUIREMENTS MET
<b>Prescriber's Letter CME-in-the-Letter: June 2020</b>	20-1006	MD, DO, PA, NP, RN	1.00	US & CAN	6/2/20	Disease State Management / Drug Therapy	Especially for <b>physician, nursing, and physician assistant prescribers</b> . Timely, evidence-based recommendations you can use in your practice to improve patient outcomes.	Pharmacotherapy CE; General CME
<b>Pharmacist's Letter CE-in-the-Letter: June 2020 (JA0006454-0000-20-706-H01-P)</b>	20-706	RPh	1.00	US	6/2/20	Disease State Management / Drug Therapy	Especially for <b>pharmacists</b> . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacy Technician's Letter CE-in-the-Letter: June 2020 (JA0006454-0000-20-806-H01-T)</b>	20-805	Tech	1.00	US	6/2/20	Disease State Management / Drug Therapy	Especially for <b>pharmacy technicians</b> . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacist's Letter Canada CE-in-the-Letter: June 2020 (JA0006454-0000-20-746-H01-P)</b>	20-746	RPh	1.00	CAN	6/4/20	Disease State Management / Drug Therapy	Especially for <b>pharmacists</b> . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	General CE
<b>Pharmacy Technician's Letter Canada CE-in-the-Letter: June 2020 (JA0006454-0000-20-846-H01-T)</b>	20-846	Tech	1.00	CAN	6/4/20	Disease State Management / Drug Therapy	Especially for <b>pharmacy technicians</b> . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	General CE
<b>Hospital Pharmacist's Letter CE-in-the-Letter: June 2020 (JA0006454-0000-20-726-H01-P)</b>	20-726	RPh	1.00	US	6/9/20	Disease State Management / Drug Therapy	Especially for <b>pharmacists</b> . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Hospital Pharmacy Technician's Letter CE-in-the-Letter: June 2020 (JA0006454-0000-20-826-H01-T)</b>	20-826	Tech	1.00	US	6/9/20	Disease State Management / Drug Therapy	Especially for <b>pharmacy technicians</b> . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Stimulants in Adult Patients (JA0006454-0000-20-205-H01-P)</b>	20-205	RPh	1.00	US & CAN	6/1/20	Disease State Management / Drug Therapy	This course discusses how pharmacists can assess patients for the appropriateness of high-dose stimulant therapy for the treatment of ADHD in adults. It discusses the available stimulants, their use, doses, and adverse effect management.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE

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<b>Pharmacokinetics Refresher</b> (JA0006454-0000-20-215-H01-P)	20-215	RPh	1.00	US & CAN	6/1/20	Disease State Management / Drug Therapy	This course provides an overview of pharmacokinetics including dosing weights, calculations, medication specific examples.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Presenting Contraceptive Options to Patients</b> (JA0006454-0000-20-217-H01-P)	20-217	RPh	1.00	US & CAN	6/1/20	Disease State Management / Drug Therapy	This course provides an overview of different contraceptive options including hormonal contraception, intrauterine devices, and barrier methods (condoms, diaphragms, etc.,).	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>HIV Pre-exposure (PrEP) and Post-exposure Prophylaxis (PEP)</b> (JA0006454-0000-20-219-H02-P)	20-219	RPh	1.50	US & CAN	6/1/20	HIV/AIDS	This course reviews HIV pre-exposure (PrEP) and post-exposure (PEP) prophylaxis, including clinical eligibility criteria and patient counseling. It also includes a discussion on safer sex practices.	HIV/AIDS; California - PrEP & PEP; All others - General CE
<b>Conflict Resolution Skills</b> (JA0006454-0000-20-310-H04-P) (JA0006454-0000-20-310-H04-T)	20-310	RPh, Tech	1.00	US & CAN	6/1/20	General	This course discusses how pharmacists and pharmacy technicians can recognize and overcome barriers and challenges to anticipate and recognize potential conflict situations. It reviews skills and strategies that can help them prevent and resolve conflicts.	General CE
<b>Responsibilities of a Pharmacy Technician</b> (JA0006454-0000-20-403-H04-P)	20-403	Tech	1.00	US & CAN	6/1/20	General	This course reviews the roles and responsibilities of pharmacy technicians in their daily practice.	General CE
<b>Compounding Basics for Non-sterile Products</b> (JA0006454-0000-20-311-H07-P) (JA0006454-0000-20-311-H07-T)	20-311	RPh, Tech	1.00	US & CAN	6/1/20	Compounding	This course discusses non-sterile compounding and includes information on the differences between compounding and manufacturing, training, equipment, methods, and special considerations for these preparations.	Compounding; Non-sterile Compounding; Iowa - General CE; Massachusetts - Non-sterile Compounding; Texas - Non-sterile Compounding; All others - General CE
<b>Quality Measures in Pharmacy Practice</b> (JA0006454-0000-20-312-H04-P) (JA0006454-0000-20-312-H04-T)	20-312	RPh, Tech	1.00	US & CAN	6/1/20	General	This course reviews quality measures that impact pharmacies, such as those included in the Medicare Star Ratings program, and provides strategies for improvement.	General CE
<b>Pediatric Pharmacy for the Technician</b>	20-402	Tech	1.00	US & CAN	6/1/20	General	This course gives an overview of pediatric medication considerations. Pharmacy	General CE

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(JA0006454-0000-20-402-H04-P)							technicians will gain a better understanding of how to approach medication treatment in pediatric patients.	
<b>Opioid Prescription Tips for Community Pharmacy</b> (JA0006454-0000-20-404-H08-T)	20-404	Tech	1.00	US & CAN	6/1/20	Pain / Opioids	This course reviews the pharmacy technician's role in helping pharmacists manage patients taking opioids chronically by reviewing nonopioid alternatives for pain, strategies for identifying and preventing misuse and abuse, drug-seeking behaviors, and more.	Opioids; Pain Management; All others - General CE
<b>COVID-19 Recommendations Panel (On-Demand) April 2020</b> (JA0006454-0000-20-684-H01-P)	20-684	RPh, Pre-scriber	1.00	US & CAN	6/1/20	Disease State Management / Drug Therapy	Listen in to a previously recorded live webinar identifying emerging trends in drug therapy and their place in patient care practices. Presented by <i>Pharmacists Letter</i> editors. <b>(Topics: Mental Health, Practice)</b>	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>COVID-19 Recommendations Panel (On-Demand) May 2020</b> (JA0006454-0000-20-685-H01-P)	20-685	RPh, Pre-scriber	1.00	US & CAN	6/1/20	Disease State Management / Drug Therapy	View a recording of TRC editors and our community of expert advisors discussing and debating the clinical recommendations later published in the <i>Letter</i> . <b>(Topics: Infectious Disease, Practice)</b>	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacy Essential Updates: January 2020</b> (JA0006454-0000-20-501-L01-P) (JA0006454-0000-20-501-L01-T)	20-501	RPh, Tech	1.00	US & CAN	6/9/20 6/20/20	Live CE; Disease State Management / Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacy Essential Updates: February 2020</b> (JA0006454-0000-20-502-L01-P) (JA0006454-0000-20-502-L01-T)	20-502	RPh, Tech	1.00	US & CAN	6/9/20 6/20/20	Live CE; Disease State Management / Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE

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							and is then available on-demand.	
<b>Pharmacy Essential Updates: March 2020</b> (JA0006454-0000-20-503-L01-P) (JA0006454-0000-20-503-L01-T)	<b>20-503</b>	RPh, Tech	1.00	US & CAN	6/9/20 6/20/20	Live CE; Disease State Management / Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacy Essential Updates: April 2020</b> (JA0006454-0000-20-504-L01-P) (JA0006454-0000-20-504-L01-T)	<b>20-504</b>	RPh, Tech	1.00	US & CAN	6/20/20 6/24/20	Live CE; Disease State Management / Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacy Essential Updates: May 2020</b> (JA0006454-0000-20-505-L01-P) (JA0006454-0000-20-505-L01-T)	<b>20-505</b>	RPh, Tech	1.00	US & CAN	6/20/20 6/24/20	Live CE; Disease State Management / Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE
<b>Pharmacy Essential Updates: June 2020</b> (JA0006454-0000-20-506-L01-P) (JA0006454-0000-20-506-L01-T)	<b>20-506</b>	RPh, Tech	1.00	US & CAN	6/16/20 6/16/20 6/20/20 6/24/20 6/25/20	Live CE; Disease State Management / Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE

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							and is then available on-demand.	
<b>Emerging Recommendations Panel: June 2020 (JA0006454-0000-20-586-L01-P)</b>	<b>20-586</b>	RPh, Pre-scriber	1.00	US & CAN	6/18/20	Live CE; Disease State Management / Drug Therapy	Listen in as TRC Editorial staff and our community of expert advisors discuss and debate the clinical recommendations that will be published in the next issue of the monthly Letter. This webinar is appropriate for Pharmacists, Advanced Practitioners and Physicians and is accredited by ACPE and ACCME. This is a premium, subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE