



**The Right Honourable Justin Trudeau, P.C., M.P.**

Langevin Block  
Ottawa, Ontario K1A 0A2

**The Honourable François-Philippe Champagne**

Minister of Innovation, Science and Industry  
House of Commons  
Ottawa, Ontario K1A 0A6

**Ian Scott**

Chairperson and Chief Executive Officer  
Canadian Radio-television and Telecommunications Commission  
Ottawa, Ontario K1A 0N2

**March 15, 2021**

Dear Prime Minister, Minister Champagne and Mr. Scott,

We, the undersigned, are writing to you to express our collective concern and frustration with the state of affordability of telecommunications services in Canada and to demand that you take concrete action now to remedy the situation.

Prior to the pandemic, Canadian internet and wireless prices were routinely found to be high by international standards – in some cases, among the highest in the world. This has only worsened during the current crisis, as many Canadians have been hit by price increases while having to conduct virtually every aspect of daily life online.

The government and the CRTC have at their disposal a number of tools and policy directions that could be used to remedy this situation, but to date have not used them effectively.

The situation cannot continue. We are convening virtually on March 16 in a national Day of Action for Affordable Internet to speak to Canadians. We will tell them that we are urging you to use these tools and others at your disposal to immediately correct and reverse the affordability problem. Canadians have been paying far too much for connectivity for far too long and many are suffering because of it. We call on you and your government to take action.



Day of Action for Affordable Internet  
[affordable-internet.ca](http://affordable-internet.ca)  
[internet-abordable.ca](http://internet-abordable.ca)

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For more information on the Day of Action, please visit:

[affordable-internet.ca](http://affordable-internet.ca) / [internet-abordable.ca](http://internet-abordable.ca)

Sincerely,

ACORN Canada

Canadian Media Concentration Research Project (CMCRP)

CloudWifi

Digital Justice Lab

Ebox

Michael Geist, Canada Research Chair in Internet and E-Commerce Law, University of Ottawa

National Capital FreeNet

New/Mode

OpenMedia

Marina Pavlovic, University of Ottawa

Samuelson-Glushko Canadian Internet Policy and Public Interest Clinic (CIPPIC)

Tech Reset Canada

Teksavvy Solutions