



IT FIELD SERVICES

IT PROJECTS DELIVERED AS REQUIRED, WITH URGENCY

The equipment on your network supports countless processes and functions that play a critical role in your business. By addressing equipment failures and scheduled replacements expediently, you'll achieve a greater level of performance and uptime. Unfortunately, urgent projects such as these can be a drain on any IT organization, especially if your company has multiple locations across the US or around the world. Splice IT Field Services provides IT project and emergency services when and where you need them.

WHY CHOOSE SPLICE?

Our global team of IT professionals bring a wealth of expertise directly to your premises. Responsive, efficient, and cost effective, Splice IT Field Services are tailored to fit seamlessly into your organization.

COST EFFECTIVE SERVICE PLANS

Whether you need periodic project work, emergency services, or ongoing maintenance, Splice will create a custom service plan that's right for you. Complete and cost-effective, an IT Field Services plan frees up your IT resources to focus on your company's high-priority projects and initiatives.

- Individual Scheduled Projects and Site Surveys
- 24x7x365 Emergency Availability
- Ongoing Network Maintenance Plans

SPLICE IT FIELD SERVICES

- Site Surveys
- Network Discovery Projects
- Asset Inventory and Tagging
- DMARC Extensions
- Cable and Fiber Work
- Equipment Set-up and Configuration
- Wireless Access Point installations
- Conference Room/ AV Set-up
- Telecom Circuit Activations
- IP Phone Configuration and Set-up
- Multi – Location SD WAN Deployment

HIGHLIGHTS

6,000 + Field Service Technicians

The Splice technician database provides access to over 6,000 Field Service technicians and engineers.

Vetting Process

The Splice certified vetting process ensures that technicians are properly deployed by skill-set and have passed background checks to work on restricted sites.

Web Based Project Portal

All documentation, schedules, photos and other critical project information is available 24/7 with Splice's IT Field Services Portal.

Project Coordination and Scheduling

Splice will manage all project schedules to meet our clients' project priorities, deadlines and personnel availability.

KEY BENEFITS

US-Based Operations

Based in Salt Lake City, Utah, our operations center is open 24/7. Our experienced team of IT professionals analyze your requests immediately and schedule field engineers to deliver on-site service.

One Point of Contact

With Splice, you have one point of contact for all of your network- and equipment-related issues. Simply notify us when an incident arises or a new project is needed and we'll handle the rest.

Complete Project Management

The Splice team will coordinate all site visits, meet your specific requirements, and ensure work is completed on time and correctly.

Billing and Estimates

Prior to assigning work, a detailed estimate will be provided based on the scope of work that you provide. Billing will reflect only the actual time and materials incurred.