

## TERMS OF SERVICE

### SABLONO PLATFORM

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#### 1. Definitions

- 1.1. The term “**user**” denotes a person who uses a personal account for Sablono’s platform (platform or Sablono Platform) and can therefore access the platform with his credentials. These credentials at least include a valid e-mail address and a password. E-mail address and password are used for authentication against the platform.
- 1.2. The term “**activity**” denotes a task in a schedule that has to be executed within a project in order to achieve a defined project result and should be monitored within the Sablono Platform. An activity is the smallest unit and the basis for all calculations – usual terms for one activity are “produce Façade Panel”.
- 1.3. The term “**project**” denotes an entity which shall be monitored using the Sablono platform.
- 1.4. The term “**active project**” denotes a project that is monitored and managed with the Sablono Platform. A project is either active, in-active or archived. Only active projects can be monitored with Sablono. In-active and archived projects cannot be accessed with mobile devices.
- 1.5. The term “**project size**” denotes the size of the project within the Sablono platform. It is calculated as the sum of all activities in the project.
- 1.6. The term “**storage**” denotes data storage space or disk space that is used for attachment and images within the platform.
- 1.7. **API – Application Program Interface:**  
Sablono offers an API through which data within the platform can be accessed. Therefore, Sablono allows their clients to extend the platform with custom implementations. The availability of the API depends on the selected subscription category.

#### 2. User Categories

- 2.1. A user of the category “**Web User**” has access to the platform through all websites available on app.sablono.com as well as through all mobile applications available in the iOS app store and the Google Play Store. There can be sub-categories for Web-Users with different feature sets for the access to the product.
- 2.2. A user of the category “**Mobile User**” has access to the platform only through the mobile applications available in the iOS app store and the Google Play Store.

#### 3. Subscriptions

- 3.1. Subscriptions are defined by four different attributes:
  - a) Number of Web Users
  - b) Number of Mobile Users
  - c) Amount of Activities
  - d) Amount of Storage
- 3.2. Subscription volumes are defined based on the project size or an estimation of the required amount of activities for enterprise subscriptions. The

subscription category defines the number of available activities as well as the amount of available storage.

- 3.3. The term “**Project Agreement**” denotes the subscription to the platform for one specific project. Runtime, name, and category are defined in the project contract. The project size is defined as described in 1.5 of this document.
- 3.4. The term “**Enterprise Agreement**” denotes the subscription to the platform for unlimited projects executed by the enterprise. A project is either active, inactive or archived. The sum of the project size of all projects defines the overall amount of activities.
- 3.5. **Categories** are defined based on the project size or an estimation of the required activities. The contract category defines the number of available activities for the **Enterprise Agreement / Project Agreement**.
- 3.6. **Extension packs (Top-Up packs):**  
Additional activities and/or storage can be ordered in extension packs. Extension packs are provided in specific size (10,000 activities & 10 users & 10GB storage).
- 3.7. **Exceeding the ordered amount of activities:**  
In case the sum of all activities in the platform exceeds the number of activities from the subscription category by 10% for more than 14 days, additional activities will have to be added using extension packs. These will then be automatically added to the subscription. The runtime and cancellation period are connected to runtime and cancellation period of the subscription.  
Alternatively, the customer can order the next subscription category at any time during the runtime of the subscription.
- 3.8. **Exceeding the storage size:**  
In case the used storage size exceeds the amount of storage available from the subscription category by 10% for more than 14 days, additional storage will have to be added using extension packs for storage. These will then be automatically added to the subscription. The runtime and cancellation period are connected to runtime and cancellation period of the subscription.  
Alternatively, the customer can order the next subscription category at any time during the runtime of the subscription.