CodeScene AB Privacy Policy

1. Our core beliefs regarding user privacy and data protection

- We respect that we have a duty of care to the people within our data
- Data can be a liability and should therefore only be collected and processed when necessary
- We will never sell, rent or otherwise distribute or make public your personal information

2. Scope of the Privacy Policy

This Privacy Policy describes the privacy practices of CodeScene AB. This page informs you of our policies regarding the collection, use and disclosure of personal data we receive from you when you use our websites or otherwise interact with us. CodeScene AB, company registration number 559028-3270, address Hyllie Boulevard 34, 215 32, Malmö is data controller regarding the processing activities described in this Privacy Policy.

3. Relevant legislation

Along with our business and internal computer systems, this website is designed to comply with the following national and international legislation with regards to data protection and user privacy:

- Swedish Dataskyddslagen (SFS 2018:218)
- Swedish Dataskyddsförordningen (SFS 2018:219)
- EU Data Protection Directive 1995 (DPD)
- EU General Data Protection Regulation 2018 (GDPR)

This site's compliance with the above legislation, all of which are stringent in nature, means that this site is likely compliant with the data protection and user privacy legislation set out by many other countries and territories as well.

4. Collection and processing of personal data you provide us

We process the following personal data when you use our website or otherwise interact with us:

- (a) Name and e-mail address;
- (b) Internet Protocol (IP) address, unique ID, operating system, location, type of web browser, the pages you viewed, tags, cookies, information in cookies and referral links (the link that sent you to a particular web page).

We need to process the personal data mentioned under (a) and (b) above in order to provide you with our services. Consequently, if you do not provide us with said personal data, we will be unable to provide you with our services.

5. Purposes of processing

We process your personal data for the following purposes:

- (a) To be able to provide analysis and insights to our users about their development organizations. For example, how knowledge is distributed across their teams, how their teams interact with each other, and which developers are focused on which areas:
- (b) to enforce our Terms of Service, including to protect our rights, property, and safety and also the rights, property and safety of third parties if necessary;
- (c) to send you information about products and services of ours that we think you might like, as well as those of our partner companies; and
- (d) to fulfil requirements by law.

6. Legal ground

The legal grounds for our processing of your personal data are:

- (a) the processing described in Section 5 (a)-(b) is necessary for the performance of a contract to which you are a party and/or in order to take steps at your request prior to entering into a contract; and
- (b) the processing described in Section 5 (c)-(d) is necessary for the purposes of the legitimate interests pursued by us or by a third party to carry out marketing activities and comply with applicable law as long as such interests are not overridden by your interests or fundamental rights and freedoms regarding the protection of personal data

7. How we store data

We securely store your data in a secure operating environment that is not accessible to the public. Your personal data is stored as long as you are an active user of our website or interact with us.

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. Please note that we may retain some information in order to fulfill our obligations under applicable Swedish laws.

8. Disclosure of personal data

We share and disclose your personal data with the following recipients:

- (a) Amazon Web Services (provider of web hosting services);
- (b) Chargebee (provider of subscription management);
- (c) Freshdesk (provider of support services);
- (d) Stripe (provider of payment services); and
- (e) HubSpot (provider of CRM services).

We do not actively transfer your personal data outside the EU/EEA but please notice that transfers of your personal data to the U.S. will occur occasionally upon our use of HubSpot and Stripe. For any such third country transfers we will apply the Standard Contractual Clauses issued by the European Commission (available at https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en) in order to safeguard your personal data.

9. What are cookies and how do we use them?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technologies.

Cookies are used for a wide variety of purposes such as to keep you logged in, to remember your preferences and settings, to analyse how the website is used by you, and to serve advertising to you. Cookies may be served to you by the website you are visiting (a "first-party cookie") or by another organisation providing services to that website, such as an analytics company (a "third-party cookie"). They will either be stored for the duration of your visit (a "session cookie") or they will remain on your device for a fixed period, which could be months or even years, to remember you across multiple browsing sessions (a "persistent cookie").

If you do not want Cookies to be dropped on your device, you can adjust the setting of your Internet browser to reject the setting of all or some Cookies and to alert you when a Cookie is placed on your device. For further information about how to do so, please refer to your browser 'help' / 'tool' or 'edit' section. Please note that if you use your browser settings to block all Cookies (including strictly necessary Cookies) you may not be able to access or use all or parts or functionalities of our Sites.

10. Your rights

You have an absolute right to object to the processing of your personal data for direct marketing. Furthermore, you have the right to request access and further information concerning the processing of your personal data, or request that we correct, rectify, complete, erase or restrict the processing of your personal data. You have the right to obtain a copy of the personal data that we process relating to you free of charge once (1) every calendar year. For any additional copies requested by you, we may charge a reasonable fee based on administrative costs.

If the processing is based on the legal grounds consent or fulfilment of contract you have the right to data portability. Data portability means that you can receive the personal data that you have provided to us, in a structured, commonly used and machine-readable format, and have the right to transfer such data to another data controllers

If you would like to make a request regarding any of your rights or to discuss how we process your personal data, please contact us at support@codescene.com.

If you have any complaints regarding our processing of your personal data, you may file a complaint to the competent data protection authority Integritetsskyddsmyndigheten at https://www.imy.se/vagledningar/for-dig-som-privatperson/klagomal/.

11. Links to other sites

The Sites may contain links to other websites and services. We encourage you to read the privacy policies of the other websites you visit and services you use.

12. Changes to our privacy policy

This privacy policy may change from time to time in line with legislation or industry developments and at CodeScene AB:s choice. CodeScene AB keeps its privacy policy under regular review and places any updates on this page.

How to contact us

Email: support@codescene.com