



While the world throws up barriers, Zerv opens access to where you need to go. We connect you to places, technology, and most importantly, other people. And we make it controlled, effortless, and secure. Zerv was founded in 2018, but our driving idea of digitizing the physical world of security and access was born much earlier. The premise is simple: we already have all the tools, technology, and safeguards in place for responsive, empathetic access control. What's missing is a unifying translator to get them all to work together. We made Zerv to fill that gap. Since then, Zerv has been working within multiple industries, including 8 of the 10 largest asset managers in the world, to streamline access control, grow their market penetration, and increase ROI.

By opening doors, we create pathways for people to move forward, from granting access to nurturing career growth to facilitating connections and opportunities. We're rapidly growing our headquarters in Nashville and opening up career paths for talented individuals ready to transform the world.

Zerv is a place where people can be authentic and grow, find meaning and passion in work, and join an exciting company at its beginning.

About the Role:

Zerv is adding a talented Product Manager to join our Product and Engineering team. In this role, you will be responsible for building the nextgen features that would fuel key growth initiatives, identify new innovation areas and also enhance existing workflows and apply creative and visual design elements to amplify the user experience.

You will have the opportunity to make an immediate, needle-moving impact.

Your Core Responsibilities:

- Helping prioritize the backlog, working closely with customers, strategy and research teams to synthesize key requirements into a cohesive design
- Drive process from requirements to release, simplifying complex business problems and user pain points
- Craft storyboards for key personas, and write product specifications and user stories; work with Engineering, Program Managers, business leads and users throughout the planning to release lifecycle
- Provide functional specifications and work closely with engineering teams to successfully deliver the feature/module
- Collaborate with Marketing for GTM launch
- Collaborate with Customer Success and Support groups to make a seamless adoption and use of delivered functionality
- Bring a customer-first attitude and approach to problem-solving and stakeholder relationship building

You Have:

- 3+ years of hands-on Product Management experience(s) in a B2B or consumer-facing product role
- Passion for product management, and building a product mindset
- Experience writing functional specifications and working with Engineering
- Experience of going through full product lifecycle, integrating customer feedback into product requirements, driving prioritization and pre/post-launch execution
- Strong customer focus and ability to understand and translate the voice of the customer into product strategy

What We Offer You:

Our belief is that work does not need to be done in a specific place to be executed successfully. Employees get to choose the work environment where they can be the most effective whether that be remotely in their home office or our physical space in Nashville to collaborate in person with others as needed. We offer a competitive salary, generous benefits, an open PTO policy, and a great group of colleagues and clients!

Zerv welcomes everyone. We value diversity, equity and inclusion and are building a team that represents a variety of backgrounds, perspectives and skills. We believe every member of our team enriches the organization by broadening our ways of problem-solving current and future challenges. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, or any other applicable legally protected characteristics.

Check us out at www.zervaccess.com