



Working alongside  
Microsoft to  
deliver results



## Customer Success Story

# KiZAN is a trusted advisor for Microsoft licensing and support.

## Client Name: LG&E

Louisville Gas and Electric Company and Kentucky Utilities Company, part of the PPL Corporation (NYSE: PPL) family of companies, are regulated utilities that serve nearly 1.3 million customers and have consistently ranked among the best companies for customer service in the United States. LG&E serves 328,000 natural gas and 414,000 electric customers in Louisville and 16 surrounding counties. KU serves 555,000 electric customers in 77 Kentucky counties and five counties in Virginia.

Assisting in various staff augmentation roles, KiZAN is embedded in the transmissions and generation data analytics services teams, as well as Office 365 and security teams. LG&E trusts KiZAN to work alongside Microsoft to analyze the impact of transitioning to the cloud on their core operations. KiZAN recommends optimal licensing, and in many instances, we have acquired funding sources from Microsoft to accommodate their needs. We have even conducted a Cloud Immersion Experience to familiarize LG&E with the available workloads of Office 365.

Rather than push "solutions" that aren't the right fit for the client, KiZAN has invested the time and resources to work across silos in order to achieve a holistic vision of LG&E's business needs, from end-users to power users, to decision-makers and directors.

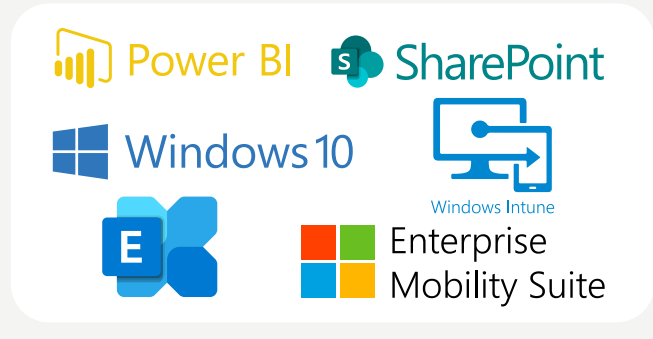
*"We appreciate working with KiZAN because they tell us what we don't want to hear...they are honest brokers."*



**Cyndi Deschamp**  
IT Development Management

### Projects Completed:

- ▶ SharePoint migration, deployment, and maintenance
- ▶ Business intelligence consulting
- ▶ Power BI on-premise report server migration
- ▶ OCR Recognition
- ▶ Lightning analysis
- ▶ Sensor equipment data extraction
- ▶ Data warehousing and business analytics solutions
- ▶ EMS security workshops
- ▶ Intune pilot



Contact Us



KiZAN Technologies  
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