

## CHANGE HEALTHCARE

## **Customer Success Story**

# Creating a stronger, more collaborative healthcare system with Azure

## Client Name: Change Healthcare

Rapid growth via acquisition had introduced organizations which had a complex presence in Azure. CHC was not equipped to manage and monitor these environments. The new environments also did not fall in line with the compliance requirements and capabilities of the organization. To prevent the same type of sprawl and management challenges experienced in AWS, Change Healthcare needed to establish an enterprise governance framework and strategy for working in Azure.

#### KiZAN and Microsoft partnered with CHC to implement an enterprise governance and compliance solution to help 4 teams:

**1. DevOps:** KiZAN implemented an infrastructure-as-code scaffolding process to automatically provision Azure environments with pre-configured networking architectures, tag management capabilities, security policies, a gold machine image solution, and compliance monitoring with Security Center, Log Analytics, and Update Management.

**2. InfoSec:** KiZAN deployed Security Center to Azure subscriptions, enabling visibility into the security and compliance practices of Azure IaaS and PaaS solutions.

**3. AppDev:** Developers can now start benefiting from Azure faster by "actually building solutions" instead of "duplicating efforts" to build compliance frameworks which satisfy InfoSec policies.

**4. Enterprise Logging:** The gold VM image solution was leveraged to ensure the proper logging agents were pre-installed and configured on all VMs.

By implementing a secure Azure roadmap, KiZAN allowed this independent healthcare IT company to create a stronger, more collaborative healthcare system.

Contact KiZAN about all our Azure Enablement Services.

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"I have been very pleased and impressed with how quickly and organically their team integrated themselves into our process, and they have felt more like colleagues than vendors from day one. I would enthusiastically recommend KiZAN to any organization that needed deep Azure expertise to support their strategy."



#### Hakim Kamel Manager, Cloud Engineering Change Healthcare

"KiZAN was selected as our partner to develop an automated Azure cloud governance model for rapid, secure, and compliant creation of Azure subscriptions, resources, networking, and role-based access controls for our product deployments in the cloud. KiZAN demonstrated thought leadership and innovation in the solution, accelerated our ability to start using Azure services, and quickly gained trust."

> Leo Gustas VP of Cloud Change Healthcare

### **Results:**

- Implemented a secure Azure roadmap
- Decreased time spent on audits
- Enabled business unit growth
- Removing roadblocks for cloud adoption
- Establish an enterprise governance framework
- Created strategy for working in Azure



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