



ServiceMaster

KiZAN Customer Success Story

Providing Real-Time Operational Performance Visibility

ServiceMaster is a Fortune 1000 company headquartered in Memphis, TN that provides residential and commercial services under several widely recognized brands, such as Terminix, American Home Shield, ServiceMaster Clean, ServiceMaster Restore, Merry Maids, AmeriSpec and Furniture Medic.

ServiceMaster was seeking a solution to provide real-time insight into vast streams of data collected through multiple line of business applications, call center operations, web sites and third-party services in order gain immediate visibility of the relationship between operations and sales performance.

Advanced  Analytics Group

A division of KiZAN Technologies

Challenges

- ▶ Both on-premise and cloud on data sources
- ▶ Massive amounts of data to process
- ▶ Needed real-time analysis

Solution

- ▶ KiZAN provided architecture and development.
- ▶ Utilizes Azure stack of technologies, including: Event Hub, Stream Analytics, Power BI, Azure SQL Database, and blob storage
- ▶ Integral to ServiceMaster's cloud strategy

Results

- ▶ KiZAN provided repeatable, automated deployment processes for Azure resources that utilize Azure Resource Manager templates and PowerShell.
- ▶ Solution provided visibility to real-time operational performance and highlighted issues that required immediate intervention.

Learn more about how KiZAN can transform your data into business insights.



KiZAN Technologies
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