

# Crew travel and changes - Processes, budgets and charters

While exhibiting at CrewConnect Global 2020 ATPI Marine & Energy surveyed the industry on their crew travel processes, their 2021 travel budgets and the implications the current pandemic has had and continues to have upon crew rotations.

The survey was conducted in November and December 2020. The respondents were located in 13 countries, the largest respondent locations were:



**Netherlands**  
23%



**Philippines**  
15%



**United Kingdom**  
15%

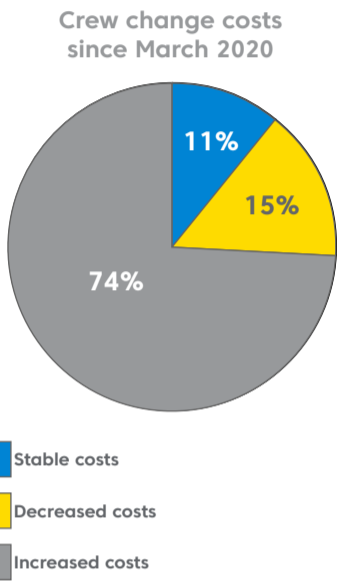


**Greece**  
12%

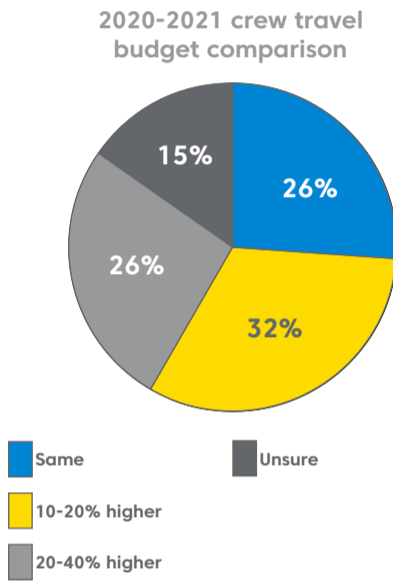
The sample was primarily made up of ship managers (29%), ship owners (25%) and crew agents (25%). 62% were managerial level and 35% crew or crew operators or similar positions.

## Crew change costs and budgets

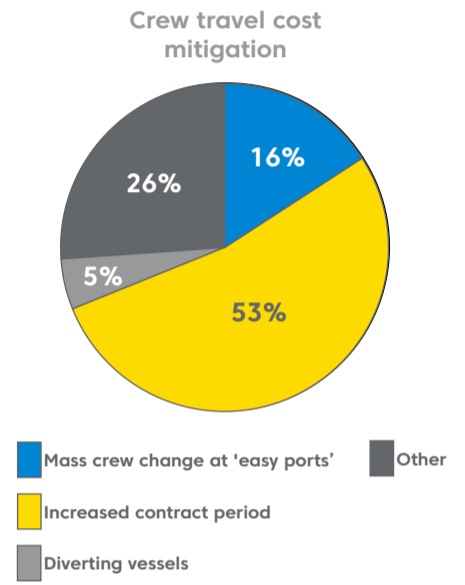
Three quarters of respondents reported overall crew change costs increasing since March 2020.



A third stated their 2021 budget for crew travel will be 0-20% higher than 2020 and a quarter between 20-40% higher.

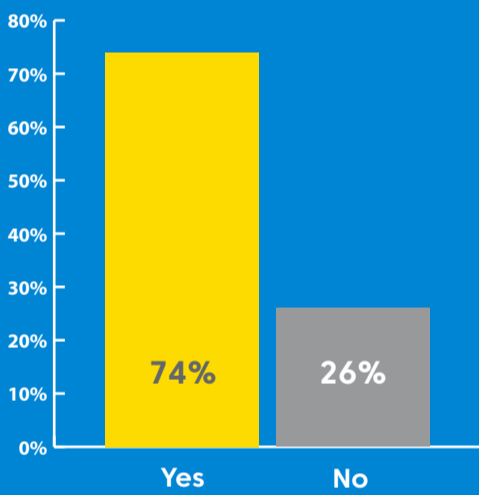


Examples of how respondents plan to mitigate cost changes to crew travel were:

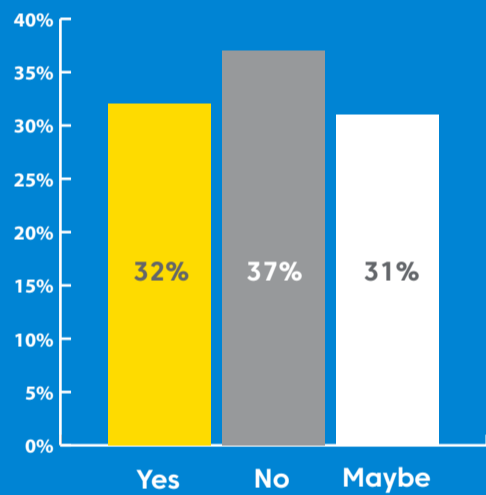


## Charters

Did your business make use of specially created repatriation charter flights during 2020 to allow crew changes to happen?

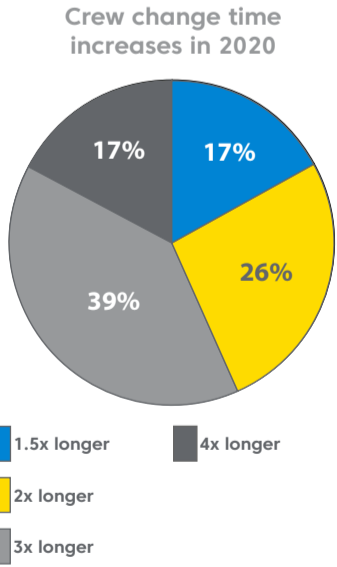


Are you planning on considering charter flights (either independently, or as part of collaborations with industry associations) in your travel planning in 2021?

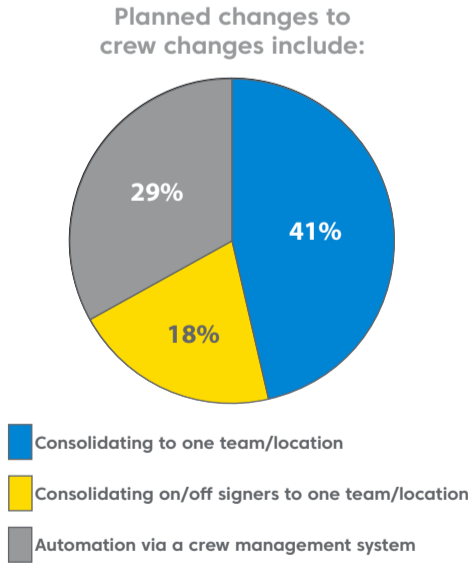


## Crew changes

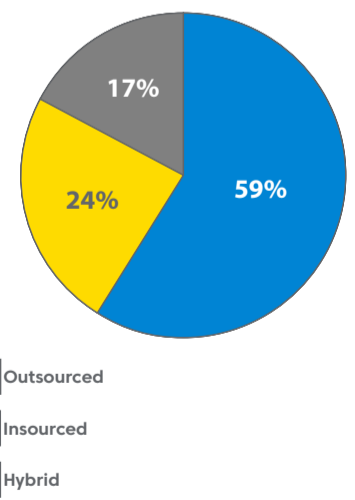
Crew changes are now more time consuming and stressful to book compared to before the pandemic.



The pandemic has made many of the organisations think about the way they 'control' crew changes.



When asked to complete the statement, 'crew travel booking is a process that is best...', the sample answered:



97%

of respondents provide their crew with information and check-lists of health requirements and destination information based on local Covid-19 rules.

95%

of organisations have changed or are planning to change the way they 'control' crew changes.

79%

are interested in receiving more travel and destination advice from their travel service provider via reliable and relevant weblinks that are frequently updated.

