

Hospitality Infrastructure

Moving quickly to keep national operations uninterrupted



Comlek

Client Programme Manager

"The project presented numerous challenges, particularly time constraints. Comlek's dedicated and energetic installation teams worked tirelessly to deliver our requirements in a short timescale and within budget."

Executive Summary

The client (a high street restaurant chain) was looking to deploy essential service hardware into 200 sites throughout the UK.

The equipment would allow staff to identify and process 'food to go' orders with more ease, whilst they awaited a new KDS solution to be installed.

Due to the large number of sites and short time frame Comlek were contracted to complete an aggressive rollout to successfully fulfil the client's needs.

Challenges

The internationally recognised restaurant brand impressed the importance of all work having no impact on their customers or staff:

- Deploy a delivery pod dispenser printer into every store nationwide.
- Do not impact on trading hours.
- Complete work within 5 weeks.



Results

The team deployment strategy was critical to the success of the project allowing the client's daily business operations to be uninhibited and allow trade to continue whilst finishing all work within the 5-week time frame successfully.

How Comlek Helped

Due to the limited time frames surveys were unable to be conducted so instead teams were deployed to visit and work on 2 sites a night to complete the project.

To avoid trading hours all works were carried out between the hours of 10pm to 7am.

In this time Comlek installed multiple power and data outlets into the delivery pod area of all 200 chosen stores.

Engineers also installed networked and tested all hardware as part of the works completed.