



## Hell Yes Customer Worksheet

### Define your "Hell Yes Customer"

#### Services:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

#### Service Areas (which cities, suburbs, or neighborhoods):

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

#### Budget

"Hell Yes Customers" will invest:

\_\_\_\_\_

**Lifetime value** (how much will they spend over the years they are a customer? Think average monthly or annual spend X how many years they are a customer):

\_\_\_\_\_

### Define your "Hell No Customer"

#### Services I do **NOT** offer:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

#### Areas I do **NOT** service:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

#### Budget that are too small:

\_\_\_\_\_