

# TRAVERSE® IN ACTION

## ASSESSMENT CASEWORKER

Streamlining Services to Support Families



“Our quality of work with clients has drastically improved with Traverse.”

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### FAVORITE TRAVERSE FEATURE

“The handoff feature has come in super handy, especially while working remotely. I can just send a form directly to my supervisor and she can sign it and send it back to me. That’s made Traverse a lifesaver.”

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**ERICKA SEBRING**—Social Caseworker II,  
Mesa County Department of Human Services, CO

Manual paperwork used to be a burden for Ericka when responding to intakes, especially when she lacked access to all the forms and important information she needed when doing assessments. Traverse solves the problem, allowing Ericka to complete digital forms with families to make referrals and complete consent forms before leaving their homes. She can also quickly mine case information and history to determine if a family’s issues can be resolved in the home and a child can remain there safely.

### BIGGEST CHALLENGE BEFORE

“The biggest challenge was not having the form I needed when I needed it. When talking to parents to give me permission to talk to their doctor or the school to get more collateral information for a kiddo, I would have to leave and hope that I had a release of information in the bucket of paperwork that I carried around in my car. I had to be prepared for every possible circumstance and that was exhausting.”

### BIGGEST BENEFIT

“When I’m with a family and I need to talk to a collateral source or gather information, I can open Traverse on my iPad and I’m already taking notes, already working, and just have them initial the information right then and there. I can streamline services faster. I can walk out of their house with all the information to do what we were talking about in that moment. I can get counseling referrals in faster. I can get collateral information and make better decisions for the safety of the kiddos.”

### WHY TRAVERSE?

“The program speaks for itself. Our quality of work with clients has been dramatically improved through the ability to access forms, data mine, and do all the things Traverse allows us to do.”



Learn more:

[teamnorthwoods.com/products/traverse](https://teamnorthwoods.com/products/traverse)