

Using the CORONAVIRUS RELIEF FUND for Human Services



The CARES Act distributes \$150 billion in Coronavirus Relief Fund to states, tribes, and local government.

Follow this path to plan to use the Fund in human services to improve telework, enable compliance with COVID-19 public health precautions, and build a recovery plan.

WHAT ARE THE REQUIREMENTS?



COVID-19 RELATED

Reasonably necessary expenditures incurred due to the public health emergency with respect to COVID-19.



NOT BUDGETED

Expenditures were not accounted for in the budget most recently approved as of March 27, 2020.

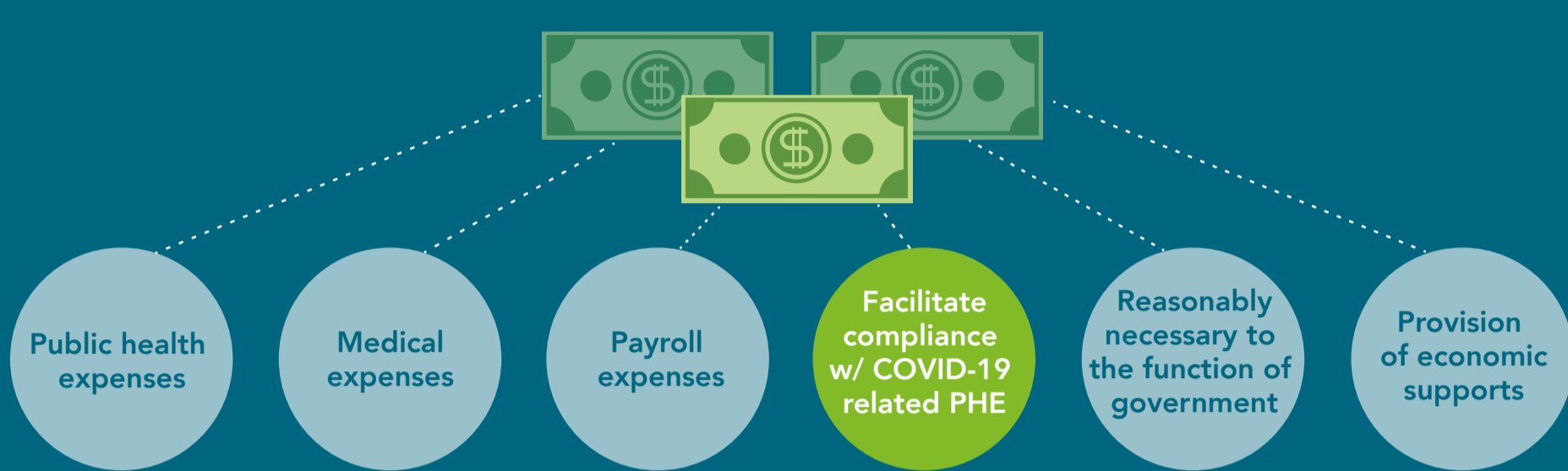


INCURRED DURING 2021

Costs were incurred during the period that begins on March 1, 2020 and ends on December 30, 2021 (extended deadline).

WHAT'S COVID-19 RELATED IN HUMAN SERVICES?

Human services can request funds to support "reasonably necessary expenditures" in one of the six eligible categories: Facilitate compliance with COVID-19 related public health emergency.



WHAT IS A "REASONABLY NECESSARY EXPENDITURE" IN HUMAN SERVICES?

Look for technology that supports this type of work:

Supporting remote work by establishing telework capabilities

Minimizing worker contact with clients in the field

Converting critical case file documents from paper to digital



Limiting the need for clients to come to the agency

Accessing case information remotely

Automating processes to support surge in applications/intakes

HOW DOES A LOCAL AGENCY REQUEST FUNDS?

Contact the person in your county overseeing distribution of the Fund.



COUNTY TREASURER



COUNTY MANAGER



COUNTY FINANCE OFFICER



COUNTY CEO

WHAT KEYWORDS SHOULD WE USE IN OUR REQUEST?

Frontline staff

Virtual meetings

Electronic document submission

Prepare for future COVID-19 outbreaks

Remote access to case files

Worker safety

Public health emergency

Second-order effects of emergency

Direct response to emergency

Critical work

Touchless interactions

Telework

Remote work

Compliance with public health measures

Public health precautions

Essential services

COVID-19 PHE recovery planning

Required staff

Social distancing measures

Essential employees

WHAT NORTHWOODS SOLUTIONS CAN BE ELIGIBLE FOR FUND PAYMENTS?

TRAVERSE® FOR CHILD WELFARE

- Digitize entire case files
- Remotely access case content and history
- Cloud-based and mobile
- Collaborate with peers and supervisors remotely

“

Traverse has been a lifesaver during this time.

”

— TERESA GAFFNEY,
Commissioner,
Jefferson County DSS

ECONOMIC ASSISTANCE SOLUTIONS

- Electronic document drop-off
- Electronic document request
- Automated mailroom
- Robotic process automation

“

This solution plays a huge, vital role in how we do business now.

”

— BRIAN OPHUS,
Social Services Director,
Hubbard County DSS



NEED MORE HELP?

Visit our blog post, *Answering Your Coronavirus Relief Fund Questions for Human Services*, for more information, examples, and links to additional resources.

SOURCE:

- US Treasury Coronavirus Relief Fund Guidance for State, Territorial, Local, and Tribal Governments