



FINDING TIME TO FOCUS ON FAMILIES: HOW TRAVERSE HELPS IN CHILD WELFARE

For years we've talked to frontline workers, supervisors, directors, and commissioners about how Traverse helps child welfare agencies minimize administrative burdens so caseworkers can focus on high-value work like engaging families or mining case history to make informed decisions.

BEFORE TRAVERSE



1 MONTH

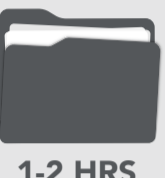
Manual processes meant multiple hours spent each day to keep up with documentation.

FILING DOCUMENTS



4 HOURS

Enter a month's worth of documentation in less than one day because it's so easy and intuitive.



1-2 HRS

It could take hours to find a document when sorting through stacks of paper.

LOCATING DOCUMENTS



1-2 MIN

All documents and text are searchable so caseworkers can find what they need in minutes.



30-45 MIN

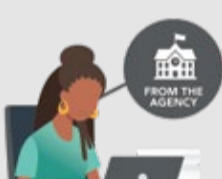
Even when forms were electronic, completing them manually was time-consuming and error prone.

COMPLETING FORMS



5-10 MIN

Traverse features autofill and autosave so caseworkers save time previously wasted on duplicative data entry.



Caseworkers felt inefficient and ineffective when they had to wait to finish paperwork in the office.

COMPLETING CASE NOTES



Caseworkers can complete case notes and paperwork immediately and from anywhere.



30% of time spent with families

Cumbersome paperwork processes limited caseworkers' time with families.

ENGAGING FAMILIES



70% of time spent with families

Caseworkers spend more quality time with families and focus on establishing trust.



2-3 DAYS

It took several days and handoffs between the agency, client, and provider to complete forms.

LINKING SERVICES



1-2 HRS

Caseworkers complete forms and get signatures from supervisors or providers before leaving families' homes.



2-3 HRS

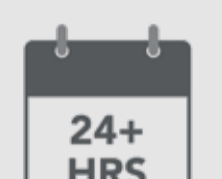
Finding information in a paper file was like searching for a needle in a haystack and took hours.

UNCOVERING INSIGHTS



1-2 MIN

Caseworkers quickly find insight and history to make decisions based on each family's unique situation.



24+ HRS

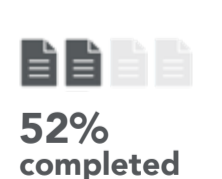
It took multiple days of digging through files to find the right information to complete child studies.

COMPLETING CHILD STUDIES



12 HRS

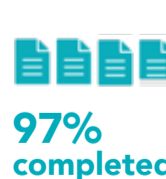
Caseworkers complete child studies in half the time because they can access case history so quickly.



52% completed on time

It was hard to complete safety assessments on time because of the sheer amount of paperwork required.

COMPLETING SAFETY ASSESMENTS



97% completed on time

Traverse makes the process so simple that nearly all safety assessments can be completed on time.



WANT TO SEE MORE BENEFITS AND ROI?

View the eBook, *What's the Value of Traverse in Child Welfare?*, for more examples and testimonials from customers across the country.

SOURCE: Interviews with Traverse users in Colorado, Minnesota, and New York.