



TRAVERSE® IN NORTH CAROLINA

Child welfare and adult & aging agencies in North Carolina are implementing Traverse to help caseworkers collect, view, and share case content from anywhere at any time. Caseworkers immediately see value and can repurpose time to do more high-value work with clients.



WE HELP NORTH CAROLINA AGENCIES EMPOWER CASEWORKERS WITH THE RIGHT INFORMATION AT THE RIGHT TIME

The demands on child welfare and adult & aging caseworkers hamper their ability to spend time with families and make informed safety decisions. Traverse—Northwoods’ cloud-based document management, forms management, and mobility software—will greatly ease the administrative burden on caseworkers so they can spend more quality time with families.

As a result, agencies will maximize productivity, decrease costs, and achieve better outcomes. Agencies will also have accurate, timely, and high-quality data to support making confident decisions and reporting requirements to the state. Traverse easily integrates into existing, planned, or future state systems to support demands for compliance.

North Carolina Counties Using Traverse

Ashe	Brunswick	Dare	Harnett	Lenoir	Pitt	Wilson
Bladen	Cabarrus	Gaston	Johnston	Onslow	Robeson	

ANTICIPATED OUTCOMES

Realize value in months—Traverse is readily available and can be implemented quickly—typically within three months. Caseworkers immediately see value and save two hours per day. Agencies can realize full ROI in as early as 12 months.

- Identify possible caregivers and positive supports
- Find/share information to support youth in their communities
- Reduce foster care length of stay and related costs
- Provide all caseworkers access to forms when working remotely
- Foster collaboration through the client engagement portal
- Repurpose caseworker time to do high-value work to prevent further trauma
- Uncover hidden or buried information to support making confident decisions
- Reduce costs for storage, mileage, and overtime
- Lessen burnout, anxiety, stress, and other burdens placed on caseworkers by ineffective tools and processes

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Being able to access the system remotely and consistently has helped a lot. Caseworkers can work from home or work from anywhere pretty easily.

— RICHARD OHMER,
Social Work Program Administrator,
Brunswick County Department of Social Services

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Visit www.teamnorthwoods.com/Products/Traverse
to learn how Traverse can help your agency empower caseworkers to deliver
the best possible outcomes for vulnerable populations in North Carolina.