



Embracing innovation for quality health and human services

Trusted and efficient services for patients and families are the ultimate goal for health and human services (HHS) organizations. In an industry built on innovation, it's no surprise that quality, safety, and privacy standards increase continuously.





Amazon Web Services (AWS) and its network of partners empower medical professionals, caseworkers, and their IT departments to gain actionable insights and enhance collaboration. These business efficiencies help automate processes that could lead to medical breakthroughs and operational efficiencies. Modern cloud-based technology also provides intuitive analytics and machine learning that enhance healthcare and family support.

Cloud-based solutions offer a more personalized experience at a lower cost and support a higher level of care for a healthier and happier community. AWS Partners focus on helping organizations of all sizes use cloud-based solutions to pave the way for innovation and ultimately make the world a better place through technology.

Explore these purpose-built healthcare and human services solutions powered by AWS.



Northwoods develops software solutions for adult and aging populations, child support, child welfare, and economic assistance.

Child welfare cases are increasing in complexity. Information is coming in too quickly. Systems and processes are inefficient. These challenges affect caseworkers' efficiency and limit quality time spent with families.

THE SOLUTION

With Traverse®, caseworkers can access case content from anywhere and anytime.

- Web application allows anyone in the agency to access all case content from anywhere
- Mobile application optimized for workers engaging with families
- Caseworkers can share documents, photos, and videos, simplifying how supervisors hand off work
- Caseworkers have access to digital forms regardless of internet connectivity

BENEFITS

Caseworkers can easily collect, retrieve, and share content from anywhere and anytime, saving one to two hours every day.

- Spend more time on critical work with families
- Surface information that allows caseworkers to make the best decisions possible for placements and legal proceedings
- Quickly assess medical history that detail a child's potential for increased trauma
- Streamline documentation and gain actionable insights

“A system like this is absolutely needed to support caseworkers to do what I believe they are walking through the door to do. That’s to keep kids safe, to find them permanency, and to assist families in being healthy and self-sufficient. From an administrative standpoint, Traverse is how we feel we can impact and empower workers to meet those goals.”

— Joe Kellerby,
*Child Welfare Director,
Mesa County Department
of Human Services, Colorado*

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About AWS

Government, education, and nonprofit organizations face unique challenges to accomplish complex missions with limited resources. Tens of thousands of public sector organizations around the world engaged in cloud computing projects turn to the power and speed of AWS when they want to serve citizens more effectively, achieve scientific breakthroughs, reach broader constituents, reskill existing teams, attract the brightest minds, and put more of their time and resources into their core missions. Public sector organizations of all sizes use AWS to pave the way for innovation and, ultimately, make the world a better place through technology.

To learn more about AWS in the public sector, visit us at aws.amazon.com/publicsector.