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Quick Facts

SAP Solution Brief
SAP Education

SAP® Enable Now – The Key to Successful Knowledge Transfer

THE BEST RUN





Master the Digital Transformation

It takes more than software to transform a business. Your enterprise software is a powerful tool, but to harness that power, your workforce must use the software accurately and intelligently. Whether you have a new implementation or solutions already in production, it's essential that employees keep their skill levels high and their knowledge current to increase productivity.

Master the Digital Transformation

The SAP® Enable Now solution helps companies manage all aspects of modern corporate learning such as rollout and performance support, change management, compliance, and soft skills training. In addition, it delivers next-generation, in-application user assistance to support people in the moment of need.

SAP Enable Now helps you create and deploy e-learning, user documentation, context-sensitive help, test scripts, and more – all with simplicity and speed. The solution also offers flexible

deployment options that support on-premise user access as well as on-demand access in the cloud.

As the pace of change increases in the digital age, more jobs require people to constantly adapt to new business processes. SAP Enable Now gives you a single, comprehensive tool to improve employee competence and confidence. It helps people develop the skills they need to master the digital transformation. The result: lower costs, increased compliance, and a high-performing workforce.



Cover the Many Faces of Learning

No matter the kind of training is required, SAP Enable Now gives you the power to create and deliver it easily and effectively. Whether it is formal training, informal learning, or performance support, you'll benefit from our new embedded learning approach (see Figure 1).

When learners are more engaged and motivated, they can reach their goals faster. So, organizations need to turn knowledge transfer into a rich, tangible experience that engages and motivates learners while ensuring that they are not overwhelmed with information.

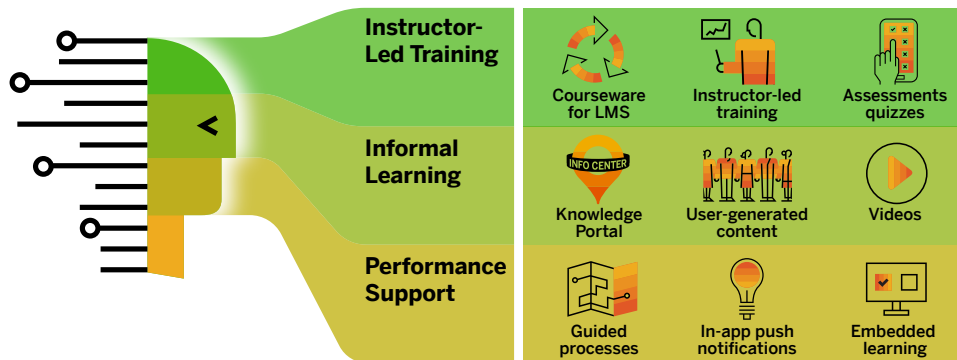
Cover the Many Faces of Learning

Increase the Productivity
of Your Workforce

Create and Distribute Learning
Content More Efficiently

SAP Enable Now Integration

Figure 1: Collaborative training with SAP Enable Now





By using a variety of methods to communicate the information, you make the learning experience richer and the teaching process more versatile. SAP Enable Now lets you combine content that's suitable for reading, listening, and visualization to create a stimulating and engaging learning environment. Thus, the information, meaning, and connections are perceived in a more tangible manner, increasing the learner's understanding and knowledge retention.

SAP Enable Now allows you to easily create detailed learning content that's compatible with practically all platforms. With just a few keystrokes, you can add video, animations, or detailed, fully interactive software simulations. For the fastest time to value, you can publish and use the learning content almost immediately, or you can enhance your output to include any degree of custom formatting.

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Increase the Productivity of Your Workforce

Despite making investments in top-notch enterprise applications, many companies fail to reap the benefits and the return on investment (ROI) they expect. Often, this is due to a lack of enablement materials to drive user adoption.

Searching for support assets takes time and keeps people from doing their jobs. SAP Enable Now helps eliminate those issues by letting you create an end-to-end training strategy: Start the learning journey in the classroom, create online courses quickly, provide a knowledge portal for explorative learning, and deliver in-application performance support.

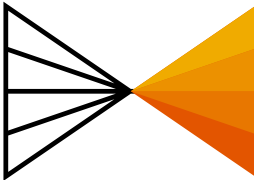
Because it lets you provide critical information and process guidance directly within an application, SAP Enable Now is especially effective for reducing learning curves associated with software changes. Employees can master new or changed processes because instructions, advisory messages, or suggested support assets appear automatically. The software detects the context in which the user is working and delivers relevant materials. Workers get the proactive support they need to finish tasks quickly and efficiently.

Cover the Many Faces of Learning

Increase the Productivity of Your Workforce

Create and Distribute Learning Content More Efficiently

SAP Enable Now Integration



The success or failure of a major software application deployment or upgrade has a direct correlation with the thoroughness of the training provided.



Create and Distribute Learning Content More Efficiently

SAP Enable Now simplifies content production by supporting a creation methodology that is based on three main pillars:

- **Single source:** From the initial recording of a transaction, SAP Enable Now can automatically generate a range of output formats, each consisting of a subset of elements, including performance support, documentation, software tutorials, presentation modes, and test scripts.
- **Template-based creation:** Each setting you use can be templated – whether it's one setting that simply formats the numbering in user documentation or a generic template for creating standardized e-learning. The result: efficient content creation with output that looks uniform and consistent.

- **Multimodal content:** SAP Enable Now lets you repackaged and republished content in different formats for reuse in different learning scenarios (see Figure 2). This gives you the flexibility to serve multiple learning modalities – formal classroom training, informal self-enablement, and performance support – with minimal effort.

Authoring features are accessible from two desktop components – one for authors and one for subject matter experts – as well as from an intuitive, Web-based interface. This lets an entire workforce participate in content creation – either as part of an authoring team or as individuals creating content for informal knowledge sharing.

Cover the Many Faces of Learning

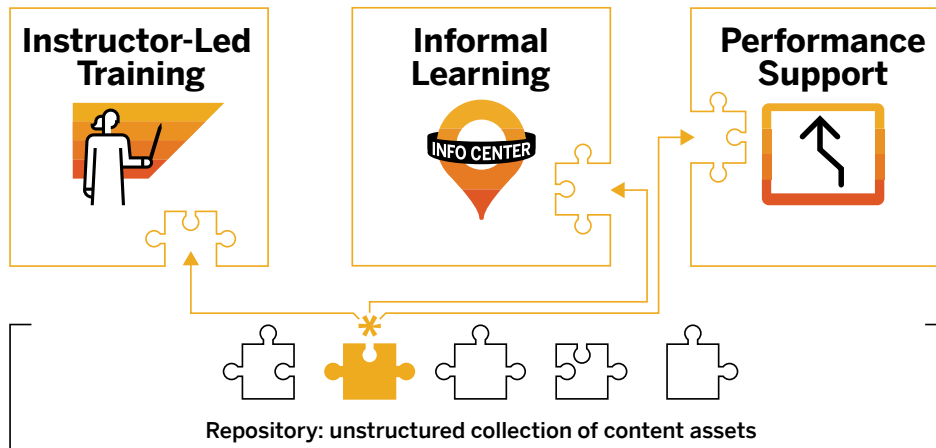
Increase the Productivity
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**Create and Distribute Learning
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SAP Enable Now Integration



Figure 2: Multimodal content



* Re-use of one content asset into multiple learning modalities.

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SAP Enable Now Integration



SAP Enable Now Integration

The SAP Fiori® user interface offers a standard, modern interface to harmonize and simplify people's experience with SAP Enable Now. This framework includes a Web assistant component, which is designed to provide the next level of performance support directly within SAP applications.

SAP Enable Now is seamlessly integrated with SAP S/4HANA® and SAP SuccessFactors® solutions via

the Web Assistant, which can deliver training and content help directly through its interface.

The interface also allows authors to start the SAP Enable Now content editing process directly from the Web assistant. All changes to the embedded content are managed by SAP Enable Now, which supports the full content life cycle.

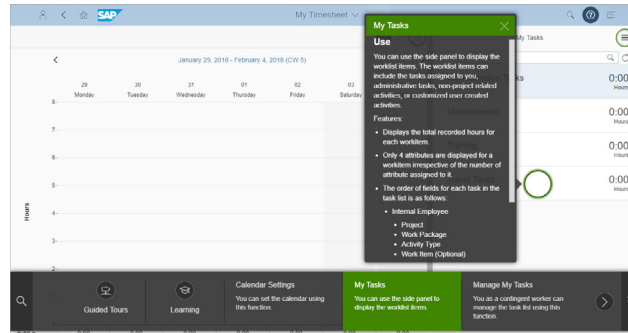
Cover the Many Faces of Learning

Increase the Productivity of Your Workforce

Create and Distribute Learning Content More Efficiently

SAP Enable Now Integration

Figure 3: Context help for SAP S/4HANA in the Web assistant





The Web assistant offers people easy access to the relevant content, including context help, step-by-step guided tours, training content, and links to additional support content.

The ease of use and simple access to content at the time when people really need it can deepen knowledge and improve productivity. This is true digital learning in action – learning in the normal flow of work.

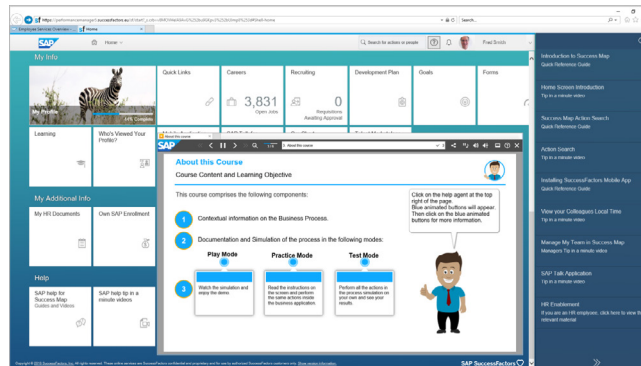
Prebuilt, embedded content for SAP S/4HANA, including context help and task tutorials, is created with SAP Enable Now. SAP Enable Now is uniquely positioned to customize this content and manage all changes. In the future, SAP Enable Now will also support the customization of embedded content for SAP SuccessFactors solutions and other applications.

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Figure 4: Training content in the Web Assistant for SAP SuccessFactors solutions



SAP Enable Now Integration



Reap Big Dividends from Just-in-Time Performance Support

SAP Enable Now gives your employees the help they need precisely when they need it. It makes training more cost-effective and less time-consuming, provides support for tasks at hand, and reduces procedural errors. This results in quicker time to competence, increased productivity, and faster adoption of new software and processes. And with SAP Enable Now helping them build new skills almost immediately, your new hires can hit the ground running.

The solution also helps you reduce support costs. Instead of calling a help desk, your employees can

find answers to their questions right at their workspaces. What's more, this frees up your support staff to tackle more pressing issues.

The sooner your employees become competent and confident with new or enhanced software, the quicker your software will deliver the desired ROI. With user assistance that's always available, employees can build and maintain their knowledge and improve their skills. This not only helps to ensure ROI, but more importantly, it helps increase employee satisfaction and productivity.

**Reap Big Dividends from
Just-in-Time Performance Support**



Providing people with relevant content when they need it helps them build new skills, reinforce existing competencies, and improve workplace performance.



Quick Facts

Summary

SAP® Enable Now is a comprehensive knowledge content management solution that helps unleash the full potential and productivity of all your employees. It supports the entire extended workforce by allowing fast, efficient production of a wide variety of enablement materials, including formal and informal training and performance support.

Objectives

- Help people develop new skills quickly
- Motivate and engage learners
- Make the teaching process more versatile
- Offer learning content in a variety of formats
- Provide an end-to-end learning environment
- Improve project success and minimize rollout risks
- Support the customizing and management of embedded content

Solution

- Multimodal content production
- Powerful features for creating help documents, e-learning courses, and tutorials
- Performance support, including context-sensitive help, in-app content delivery, and process guidance
- Content lifecycle management
- On-premise or cloud deployment
- Automated localization, updating, and maintenance of content
- Integration with SAP S/4HANA® and SAP SuccessFactors® solutions

“The main ROI we realized from **SAP Enable Now** was a dramatic reduction in the time to develop new content. The time it took was reduced by 60% and the time to review content was reduced by 50%.”

Training and Development
Manager Source:

<https://youtu.be/ehARTIWpvFO>



Benefits

- Boost workforce productivity
- Promote user adoption
- Reduce IT support costs and operating expenses for training
- Decrease user errors
- Increase training success and employee satisfaction
- Support faster onboarding and deeper learning
- Speed up time to value and ROI for enterprise applications

Learn more

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