
Position Title:	QUALITY ASSURANCE ANALYST: Learning Management Systems
Position reports to:	BU Head: Learning Management Solutions
Direct Reports:	N/A
Office Location:	Adapt IT Johannesburg Campus

PURPOSE OF THE POSITION

Adapt IT Education is seeking a Quality Assurance Analyst for our Moodle Learning Management System (LMS) and Content Management System (CMS) solution offering. The candidates will ideally have experience working in multiple online management systems, including but not limited to Moodle.

Adapt IT is a certified Moodle partner and offers implementation, support and consulting services in the digital teaching and learning space. These digital education systems are utilized by tens of thousands of global learners each year and are highly rated learning management solutions.

The QA Analyst's primary responsibilities are to become a product expert and to test code for compliance to specifications, usability, and the presence of bugs. The QA analyst will establish test strategies and create test plans, execute tests (manually and automated test scripts) and document results. Product defects will be managed through bug tracking software. It is priority to become knowledgeable in new product functionality and specifications prior to testing to ensure the delivered product meets internal and customer expectations.

PRIMARY RESPONSIBILITIES FOR THE ROLE

- Tests and debugs web-based and mobile software projects on all possible platforms utilized by clients.
- Creates and updates user documentation and FAQ's related to support of Moodle, LMS content, and web/mobile applications
- Maintains the highest level of customer service to our colleagues and clients.
- Gathers necessary information to support and assist colleagues and clients with issue resolution.
- Performs special projects upon request.
- Performs other tasks as assigned by management.

MINIMUM QUALIFICATION AND EXPERIENCE REQUIREMENTS

- 2+ years experience in testing/debugging of applications built on HTML4/5, XHTML, jQuery/mobile, JSP, PHP, AJAX, Perl, CSS, DOM scripting (JavaScript)
- 1+ year experience using virtual machines and mobile device simulators to replicate testing environments across a variety of platforms
- Experience with Moodle, SCORM, and various mobile app platforms (iOS, Android, Amazon Kindle Fire, and Windows Mobile)
- Experience with MySQL, t-SQL
- A strong sense of ownership and responsibility for code quality that follows best practices
- A strong passion for learning and adapting to new technologies
- Experience in coding and delivering Android and/or iOS applications
- Working with peers in other groups to define software standards and explore new technologies.
- Experience with providing assistance and interact with customers to provide solutions
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Contact Person: [Quraisha Moola](#)

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