

## SS&C Risk & Crisis Management

# Business continuity and emergency preparedness program development and enhancement

The Financial Services and Healthcare industries face significant competition, economic pressures, shrinking margins, reduced headcount, increased regulatory oversight, and difficulty finding qualified personnel. It is often a challenge to continue to operate efficiently while providing top-notch products and services. In today's complex business environment, the occurrence of disruptive events exacerbates the many challenges faced by most companies.

### Are you confident that clients and regulators are comfortable with your current state of preparedness?

Are you confident in your business continuity program's ability to sustain critical operations at an acceptable level in the event of a business disruption? Can you gracefully degrade operations and quickly recover during a crisis? Whether you desire an independent assessment of your business continuity program or a full-scale implementation, we help provide your business the confidence that it's ready to handle any disruption.

### Our Team

#### Our team offers:

- Resilience Review and Plan of Action
- Program Builds / Enhancements
- Training Program Development
- Automated Notification Training
- Exercise Development and Facilitation
- Cybersecurity Table Top Exercise
- Program Operation
- Office and Datacenter Space / Support (for technical details, see our Managed Services offering at: [www.ssctech.com/outsourcing-services/managed-services](http://www.ssctech.com/outsourcing-services/managed-services))

We are a team of highly-skilled and certified business continuity professionals who average 20 years of experience. As practitioners, we develop, maintain, exercise, and report on SS&C's Business Continuity Management Program, which consists of over 200 Business Continuity Plans encompassing 700+ critical functions performed by over 22,000 employees at multiple U.S. and international locations, including hundreds of remote workers. Over 13,000 clients rely on the timely and accurate execution of SS&C's products and services - regardless of business disruption.

### SS&C Business Continuity Consulting

Our consulting services provide you with:

- Certified Business Continuity Professionals (CBCP) who actively govern risk, continuity, and compliance while servicing 110 million financial services accounts and over 500 million annual pharmacy transactions
- A credentialed and automated program that is aligned to ISO22301 and has successfully passed numerous regulatory audits and client due diligence visits
- A legacy of providing a secure, resilient suite of products and services for many of the industry's largest financial and healthcare firms
- An experienced and proven management team who have executed major business continuity and disaster recovery operations with minimal client impact

For more information, please contact Lisa McLaughlin:  
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