

Dear Auditor:

As outlined in the Axcient SOC 2 Type II Report (Description of backup and cloud systems relevant to Security and Availability), Axcient has had controls related to its services examined by Moss Adams Certified Public Accounting Firm. The SOC 2 examination was conducted to obtain reasonable assurance about whether Axcient's description of the system were suitably designated to provide reasonable assurance that those control objectives would be achieved, if the controls operated effectively throughout the specified review period (March 1, 2019 – May 31, 2019), the controls that were tested operated effectively throughout the specified review period and the complementary user entity controls necessary to achieve the related control objectives stated in the Axcient description of the system, are appropriately referenced.

Axcient, to its good faith knowledge and belief, is not aware of any material process changes that would result in the controls not operating with sufficient effectiveness to achieve the specified control objectives in the SOC 2 report from March 1, 2019 – May 31, 2019 and between June 1, 2019 and the current date. No material changes to the control objectives are planned through December 31, 2020. Axcient is providing this letter in good faith on an “AS IS” basis as of the date of this letter and Axcient assumes no liability whatsoever regarding the same.

Please feel free to contact me if you have any questions or need further assistance. Best regards,



Ben Nowack
Senior Vice President of Product