

CIO PANDEMIC BUSINESS IMPACT – LOOKING FORWARD

After a lengthy time away, IT decision-makers (ITDMs) are finally prepping their organizations to return to the office. Based on CIO's 2021 Pandemic Business Impact Study, this infographic outlines current and future technology initiatives as they relate to remote and hybrid work.

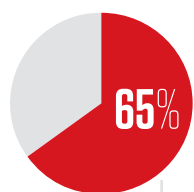
PANDEMIC IMPACT & FUTURE INITIATIVES

56% of IT decision-makers agree that the pandemic has changed how their customers choose to interact with them

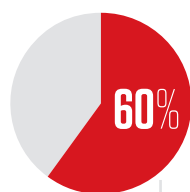
55% agree that the WFH shift has forced the creation of new, more efficient and potentially lasting workflows and processes

49% of ITDMs agree that the effects of the pandemic are accelerating their digital transformation efforts

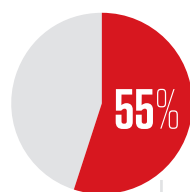
WHICH TECH INITIATIVES ACCELERATED BY THE PANDEMIC WILL BE LONG LASTING?



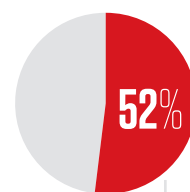
Maintaining a hybrid workforce



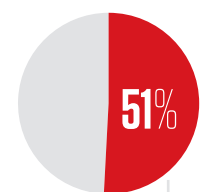
Maintaining a remote workforce



More automation of IT and business processes



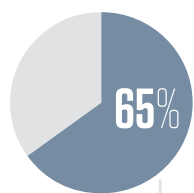
Greater investment in security/risk management



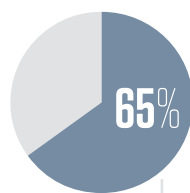
Adoption of new security solutions for remote work

BUSINESS OBJECTIVES ON THE RISE

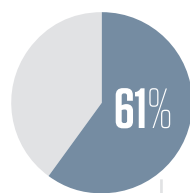
63% of organizations say that they continue to update their security infrastructure to adequately address employees working from home



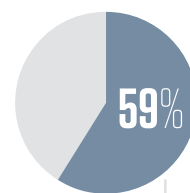
Improve security



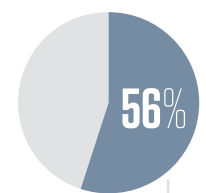
Increase operational efficiency



Improve business resiliency

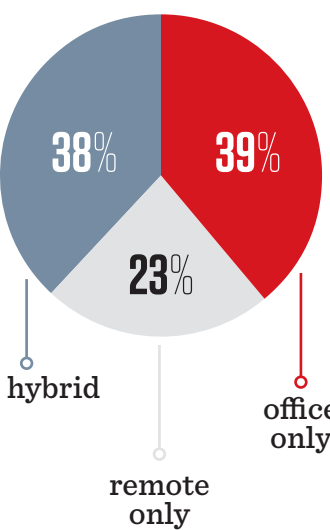


Improve customer experience



Increase internal collaboration

SUPPORTING A MIX OF WORK ENVIRONMENTS IN 2022



FUTURE OF WORK



59% of ITDMs agree that the WFH shift has created a more positive view of remote workplace policies and is impacting how they will plan for office space, tech staffing, and overall staffing in the future

28% of employees will be permanently working remotely indefinitely even after it is safe to return to work

37% of organizations have already begun returning to the office → **47%** will start their return in the 2nd half of 2021

HYBRID WORK CONCERNS

55% Ability to efficiently collaborate
54% Employee and/or IT staff morale and burnout
47% Maintaining secure systems and processes

INVESTING IN TOOLS TO –

Address Hybrid Work Concerns

56% Enhanced collaboration/meeting tools
53% Enhanced security controls
31% Headphones
27% “Hoteling” applications to enable employees to reserve desk space
25% Wireless devices



Maintain Workplace Health and Safety

39% Automation of business processes
33% Online training services for health and safety instruction
32% Automation of IT processes
32% Space planning tools to ensure social distancing
32% Enhanced HVAC and/or air circulation/cleaning technologies



For a deeper look into the future of work and to learn how your solutions can assist organizations on their journey, download the [2021 CIO Pandemic Business Impact Survey](#). Contact your IDG sales representative for a [full briefing](#).