



**HELPFUL
TIPS!**

AUTOMATED CLOSED CAPTIONING ENGINE (ACE)

Please take a note of the following considerations regarding the automatic subtitle creation process:

- 01 This is an asynchronous process; you will receive a confirmation email once the subtitles are completely generated.
- 02 The confirmation email will contain all the information pertaining the process.
- 03 Once you have checked your email, please return to the Content List to look for the content with the corresponding code.
- 04 Subtitle accuracy will depend on latest artificial intelligence algorithms, however, is not 100% accurate and should be revised by a human.
- 05 All text contained within the video will be subtitled to the desired language.
- 06 The audios will not be automatically generated in the new language you select for the subtitles, therefore the original audio will always be heard in the background.
- 07 The audio quality of the video can influence the final result of the subtitles; therefore it is advised to use videos without a mask, with little/no background noise and in a high resolution format.