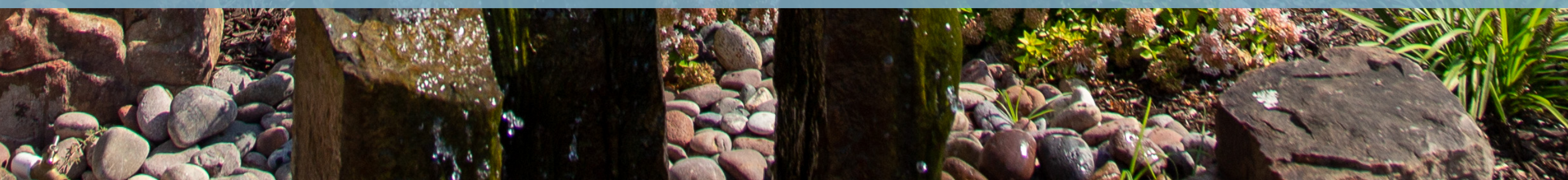




CASE STUDY  
CELL PHONE  
REFURBISH & REPAIR

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# The Details

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## Client

A major cell phone refurbishment and repair processor

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## Profile

Multi-site, multi-country company with hundreds of employees in the US. Primarily B2B sales whose customers are global cell phone retailers and manufacturers.



## Challenges

Business processes were decentralized across multiple systems including QuickBooks and Great Plains among others. Spreadsheets were used in critical business processes, hindering efficiency, transparency, and accuracy.





# The Vested Group Delivers

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## Solutions

- NetSuite Wholesale Distribution
- Spreadsheet supported processes were moved to ERP
- Integrated Blancco, Future Dial, and CellScripser data wipe software to increase data speed and accuracy
- Complete WMS application to support R2 auditing for reverse logistics
- Real-time visibility of all critical business processes



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## Results

- Access to real-time data empowered much quicker decision making
- Increased reliability to the customer
- Significantly increased data accuracy, reducing errors and corrections.
- Enabled IT staffing to shift focus to shift from ‘just holding everything together’ to gaining operational efficiencies
- Simplified and streamlined month-end processes to reduce month-end close time.



the**vested**group

## LETS GET IN TOUCH

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