

# Healthcare Talent: Now & Next CHALLENGES IN TALENT ACQUISITION & MANAGEMENT

When it comes to talent acquisition (TA), these times call for an agile, strategic model that meets today's complex challenges and prepares for future success.

TA must be conducted holistically, in concert with the needs of the entire organization, leveraging partners who are more than just traditional vendors.



#### TELEHEALTH CHANGING THE TALENT LANDSCAPE

Used telehealth in the last 90 days

Satisfaction rate with telehealth for recent users

Comfortable using telehealth today

46%

Source: P. Wehrwein, "ACHP, AMCP Survey: Telehealth, Trust in Doctors, Desire for COVID-19 Testing All Get High Marks," Managed Healthcare Executive, June 5, 2020.

## THE SOLUTION: PERFORMANCE-BASED TALENT ACQUISITION

(RECRUITMENT PROCESS OUTSOURCING)

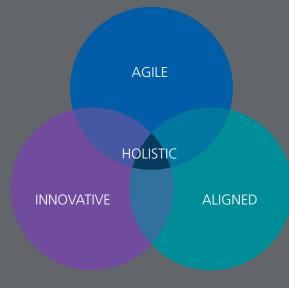
#### THE FOUR DIMENSIONS

HOLISTIC – covers every aspect of talent acquisition

AGILE – fits system needs, scales rapidly

ALIGNED WITH ORGANIZATION NEEDS – accountable through performance measurement

INNOVATIVE – Using digital tools and data analysis to drive efficiency



### THE RESULTS: STANFORD HOSPITAL

Stanford Hospital needed talent for a new facility. With an aggressive project timeline, we delivered.

Nursing positions: 237% of hire goal

Advanced practice providers: **282%** of hire goal



FOR INFORMATION on AMN's performance-based RPO solutions, contact us at RPOinfo@amnhealthcare.com or visit AMNHealthcare.com/RPO