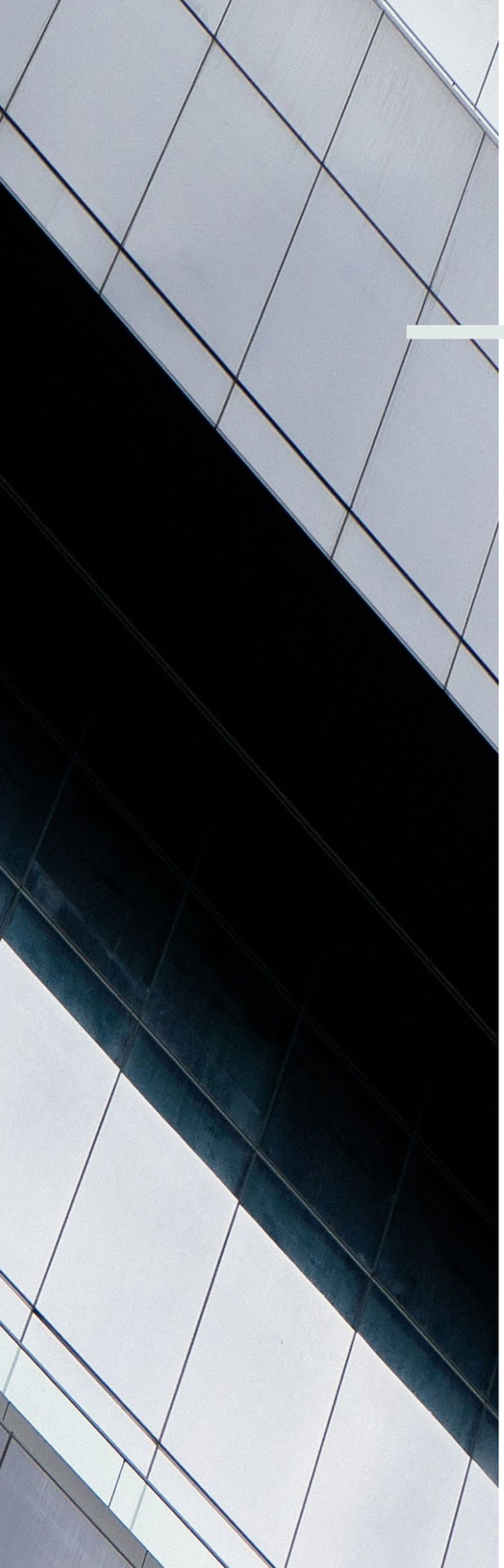

# HOW DO WE WORK? (cont.)

## Our Implementation Framework

### 7. OPTIMIZE
- Intelligent Data Analytics
- Training
- Continuous Improvement
- Citizen Development/Democratization

### 6. MONITOR
- Production Support
- Warranty & Maintenance
- Bot Monitoring & Optimization
- Model Optimization

### 5. MEASURE
- Smart Dashboards
- Knowledge Hubs
- Benefits Tracking & Reporting
- Process Analytics
- Business Insights

### 4. AUTOMATE
- Bot Development Life Cycle
- Model Building, training and testing
- Automation Assets: Playbook, Best Practices, Checklists, Framework, Tools & Accelerators
- Reusable Components Library

### 1. ANALYZE
- Maturity Assessment
- Automation Strategy & Roadmap
- COE Set-up: Operating Model & Governance
- Business Case, ROI & Chargeback Management
- Automation Tool Selection
- Software Licenses & Training

### 2. DISCOVER
- Task Mining and Process Mining
- Process Discovery
- Opportunity identification
- Prioritization

### 3. DESIGN
- Architecture
- Data Assessment & Normalization
- Model Building & Evaluation
- Automation Design

**Contact Us Today**

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