## Orchestrating a brighter world



# FRONT DESK ASSISTANT

TRANSFORM EMPLOYEE AND VISITOR EXPERIENCE



### AT A GLANCE

- > Transforms the experience for all those that enter a business
- > Touchless or touch modes that are intuitive and easy-to-use
- > Visitors/employees/others be sent an email from the Front Desk Assistant Smart Invite Application inviting them to preregister and sign off on customizable policies and agreements
- Preregistration options include QR Code or Facial Recognition - both result in a touchless check in experience
- > Preregistration speeds up check in/out process
- Integrated thermal scanning option scans visitors for elevated body temperature
- > Dashboard access to view all current and remaining check in capacity limits per specified location or all defined office locations
- > Email/SMS notifications for completed registrations, check ins, check outs, abnormal temperature scans, and defined capacity limits reached
- > Creates detailed reports that include check in/out times, pictures and signed agreements when applicable
- > Print visitor badges with customized company logo
- > Available from Google Play® for Android tablets



images shown are for design purpose only. The actual image may vary and is dependent on application version.

In today's security and health conscious environment, businesses want to provide a safe and comfortable experience for their employees returning to work, visitors, guests, employees, contractors, delivery personnel, customers, patients, members of a gym, students... This includes defining the number of allowed individuals into the facility, capturing individuals' temperatures, and presenting company compliance agreements. Employers also want to track and monitor access to their facility and even keep a record of their time spent on the premises.



#### FRONT DESK ASSISTANT

The majority of this is now done manually and compiled from paper sign-in/out logs, time clock records and receptionist files. Visitors are usually provided with a generic "Visitor" badge to identify themselves as such while on campus. Checking in visitors and managing employee entry is a highcontact labor-intensive process. Wouldn't it be great if all of this was automated and touchless, and your receptionist could get rid of those paper sign-in logs and visitors could wear personalized badges? With NEC's Front Desk Assistant application for Android<sup>™</sup>-based tablets – you can!

Additionally, many businesses are screening the temperature of employees and visitors to help detect and identify those that have fevers and may be sick another high contact labor-intensive task. With Front Desk Assistant, this can now be automated, private and touchfree. NEC's market-leading facial recognition technology, QR codes and thermal integration allows for an automated, touchless employee and visitor check in/out workflow process which then archives information for easy retrieval

#### **Orchestrating** a brighter world



# TRANSFORM VISITOR AND EMPLOYEE EXPERIENCE

NEC's Front Desk Assistant application transforms employee and visitor experience. With this application on an Android tablet and/or thermal Android tablet positioned at your entry/exit point(s), an employee or visitor simply walks up to the tablet and the application guides them through the process.

Those employees or visitors who have preregistered and been assigned QR codes simply display their code to the tablet's camera to be read. Facial recognition is another option for entry along with a more traditional manual entry. Upon check in, an Email and/or SMS notification can be sent to the person that they have come to meet with.

This complete solution includes the Front Desk Assistant application software that you can customize with your logo, integrated facial recognition / QR code reader software that streamlines the process, enhances security, and provides a touchless experience, and a badge printer.

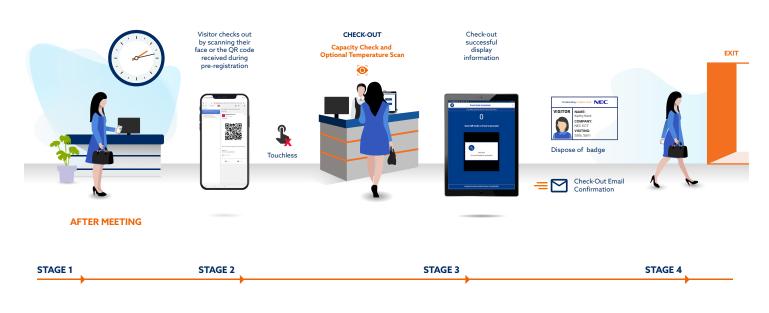
When the visitor engages the Front Desk Assistant, here are some of the steps and easy to use screens they will go through to check-in:



#### Touchless Check-in with Pre-Registration (Scan Face or OR-Code)



#### Visitor Check-out (Touchless)



When visitors have finished with their meetings and employees are heading home for the day, they simply stop by the Front Desk Assistant tablet on their way out, hand in their badge if applicable, pull up their profile by smiling for the camera or using their QR code, and it will automatically check them out. As with check in, once a visitor has checked out, a notification can be sent to the person they were visiting. The application also automatically records check-in and out times. You also have the option to automatically check-out all visitors who fail to check-out by the close of business.

#### **Employee Pre-Registration & Check-in Flow**

Employee(s	Receives email with Registration Link	Registers with Face or QR Code and sign NDA	Receives email confirming registration and copy of signed NDA	Employee(s) Arrival and Check-in with Face or QR Code Capacity Check and Optional Temperature Scan	Employee receives email confirming Check-in with Copy of NDA (can disable)	Employee ready to work	Employee checkout at lunch, or end of the day
	STAGE 1	STAGE 2	STAGE 3	STAGE 4	STAGE 5	STAGE 6	STAGE 7

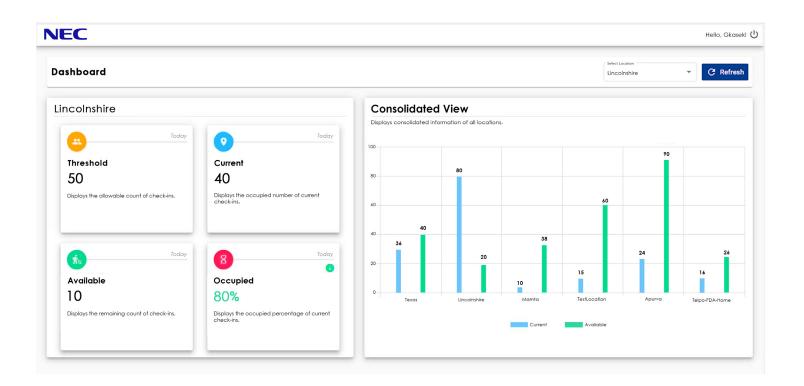
#### FRONT DESK ASSISTANT





#### VISITOR AND EMPLOYEE LOGS AND **REPORTS**

The Front Desk Assistant records all visitor and employee entries and lets you easily download a detailed report in Excel. You are able to keep a history of all visitors and employees that even includes their picture. Also, a realtime dashboard provides a quick look at capacity limit tracking across all locations.



NEC and the NEC logo are trademarks or registered trademarks of NEC Corporation that may be registered in Japan and other jurisdictions. All trademarks identified with © or TM are registered trademarks of trademarks of their respective owners. Models may vary for each country, and due to continuous improvements this specification is subject to change without notice. Please refer to your local NEC representative(s) for further details.

Americas (U.S., Canada, Latin America) NEC Corporation of America www.necam.com

For further information please contact NEC Corporation of America or:

